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## EXTREMALLY RICH JB\*-TRIPLES

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ABSTRACT. We introduce and study the class of extremally rich JB\*-triples. We establish new results to determine the distance from an element  $a$  in an extremally rich JB\*-triple  $E$  to the set  $\partial_e(E_1)$  of all extreme points of the closed unit ball of  $E$ . More concretely, we prove that

$$\text{dist}(a, \partial_e(E_1)) = \max\{1, \|a\| - 1\},$$

for every  $a \in E$  which is not Brown–Pedersen quasi-invertible. As a consequence, we determine the form of the  $\lambda$ -function of Aron and Lohman on the open unit ball of an extremally rich JB\*-triple  $E$  by showing that  $\lambda(a) = 1/2$  for every non-BP quasi-invertible element  $a$  in the open unit ball of  $E$ . We also prove that for an extremally rich JB\*-triple  $E$ , the quadratic conorm  $\gamma^q(\cdot)$  is continuous at a point  $a \in E$  if and only if either  $a$  is not von Neumann regular (i.e.,  $\gamma^q(a) = 0$ ) or  $a$  is Brown–Pedersen quasi-invertible.

### 1. INTRODUCTION

This article presents new investigations which provide some answers to problems concerning the geometric structure of those complex Banach spaces included in the class of JB\*-triples. In 1983, Kaup proved that the open unit ball of a complex Banach space  $X$  is a bounded symmetric domain (a pure holomorphic property) if and only if  $X$  is a JB\*-triple (see [13]). That is, the holomorphic properties

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of the open unit ball of  $X$  determine when  $X$  satisfies certain algebraic-geometric axioms, which are listed below. In [9], Harris proved that the open unit ball of a  $C^*$ -algebra  $A$  is a bounded symmetric domain; actually,  $A$  is a  $JB^*$ -triple with triple product defined by

$$\{x, y, z\} := \frac{1}{2}(xy^*z + zy^*x). \quad (1.1)$$

$JB^*$ -triples have been intensively studied during the last three decades, and special attention has been paid to the geometric properties of these spaces. In several cases, the studies determine whether  $JB^*$ -triples satisfy certain properties fulfilled by  $C^*$ -algebras. For example, the quasi-invertible elements of  $C^*$ -algebras studied by Brown and Pedersen in [3] gave rise to the introduction of the Brown–Pedersen quasi-invertible elements in a  $JB^*$ -triple, which are found in [19] and [20]. Building on work of Aron and Lohman in [2], Brown and Pedersen also showed in [4] that quasi-invertible elements in  $C^*$ -algebras play a crucial role in determining the form of the  $\lambda$ -function. The precise description of the  $\lambda$ -function is determined in [4]. A  $C^*$ -algebra  $A$  is said to be extremally rich if the set  $A_q^{-1}$  of quasi-invertible elements in  $A$  is norm-dense in  $A$  (see [3, Section 3]). The class of extremally rich  $C^*$ -algebras is strictly larger than the class of von Neumann algebras. From the geometric point of view, a unital  $C^*$ -algebra  $A$  is extremally rich if and only if it has the (uniform)  $\lambda$ -property, that is, if the infimum of the values of the  $\lambda$ -function on the closed unit ball of  $A$  is greater than zero (see [3, Section 3] and [4, Theorem 3.7]).

In a recent paper [11], we proved that every  $JBW^*$ -triple (i.e. a  $JB^*$ -triple which is also a dual Banach space) satisfies the uniform  $\lambda$ -property. In that same paper we also determined the  $\lambda$ -function on the closed unit ball of a  $JBW^*$ -triple and on the set  $E_q^{-1}$  of all Brown–Pedersen quasi-invertible elements in the closed unit ball of a general  $JB^*$ -triple  $E$ . If we assume that the set  $\partial_e(E_1)$  of all extreme points in the closed unit ball  $E_1$  of  $E$  is nonempty, then we can only prove that the inequality

$$\lambda(a) \leq \frac{1}{2}(1 - \alpha_q(a)) \quad (1.2)$$

holds for every  $a \in E_1 \setminus E_q^{-1}$ , where  $\alpha_q(a)$  is the distance from  $a$  to  $E_q^{-1}$  (see [11, Corollary 3.7]).

The question whether in (1.2) the inequality sign can be replaced with an equality symbol is one of the main open problems in the setting of  $JB^*$ -triples. This question is related to the problem of determining the distance from an element  $a$  to the set  $\partial_e(E_1)$ . The best estimation follows from Theorem 3.6 in [11], where it is established that for every  $JB^*$ -triple  $E$  with  $\partial_e(E_1) \neq \emptyset$ , the inequalities

$$1 + \|a\| \geq \text{dist}(a, \partial_e(E_1)) \geq \max\{1 + \alpha_q(a), \|a\| - 1\}$$

hold for every  $a$  in  $E \setminus E_q^{-1}$ .

We introduce here the notion of extremally rich  $JB^*$ -triples, with the aim of studying the above problems in more depth. We devote some effort to clarifying the relationships between the different uses of the notion of quasi-invertibility

found in the literature. We also consider the notion of Brown–Pedersen quasi-invertible elements, introduced by Brown and Pedersen in the setting of  $C^*$ -algebras and by the last two authors in the case of  $JB^*$ -triples. We clarify the relationship between the concept of Brown–Pedersen quasi-invertible elements and the notion of Jordan quasi-invertibility developed in the monograph [15].

We say that a  $JB^*$ -triple  $E$  is *extremally rich* if the set of Brown–Pedersen quasi-invertible elements in  $E$  is norm-dense in  $E$ . Several characterizations of extremally rich  $JB^*$ -triples are provided in Proposition 2.4. Among the new results in this article, we prove that for an extremally rich  $JB^*$ -triple  $E$ , we have

$$\text{dist}(a, \partial_e(E_1)) = \max\{1, \|a\| - 1\}$$

for every  $a \in E \setminus E_q^{-1}$  (see Theorem 2.6). As a consequence, we show that  $\lambda(a) = 1/2$  for every non-BP quasi-invertible element  $a$  in the open unit ball of an extremally rich  $JB^*$ -triple (see Corollary 2.7).

We also deal with another related open question. We recall that the *reduced minimum modulus* of a nonzero bounded linear or conjugate linear operator  $T$  between two normed spaces  $X$  and  $Y$  is defined by

$$\gamma(T) := \inf\{\|T(x)\| : \text{dist}(x, \ker(T)) \geq 1\}. \quad (1.3)$$

Following [12], we set  $\gamma(0) = \infty$ . When  $X$  and  $Y$  are Banach spaces, we have that  $\gamma(T) > 0 \Leftrightarrow T(X)$  is norm-closed (see [12, Theorem IV.5.2]).

The quadratic-conorm,  $\gamma^q(a)$ , of an element  $a$  in a  $JB^*$ -triple  $E$  is defined as the reduced minimum modulus of the conjugate linear operator  $Q(a) : E \rightarrow E$ ,  $x \mapsto Q(a)(x) := \{a, x, a\}$ ; that is,  $\gamma^q(a) = \gamma(Q(a))$  (see [5]). Theorem 3.13 in [5] proves that  $\gamma^q(\cdot)$  is upper semicontinuous on  $E \setminus \{0\}$ . It is also remarked, in the reference quoted above, that the continuity points of  $\gamma^q(\cdot)$  are, in general, unknown. In the present article we shed some light on the question of determining the continuity points of the quadratic conorm, showing that for an extremally rich  $JB^*$ -triple  $E$ , the quadratic conorm  $\gamma^q(\cdot)$  is continuous at a point  $a \in E$  if and only if either  $a$  is not von Neumann regular (i.e.,  $\gamma^q(a) = 0$ ) or  $a$  is BP quasi-invertible (see Theorem 3.3). We also explore the applications of this result to determine the continuity points of the conorm of an extremally rich  $C^*$ -algebra in the sense introduced by Harte and Mbekhta in [10].

**1.1. Preliminaries.** A complex Banach space  $E$  is a  $JB^*$ -triple if it can be equipped with a triple product  $\{\cdot, \cdot, \cdot\} : E \times E \times E \rightarrow E$ ,  $(x, y, z) \mapsto \{x, y, z\}$ , which is linear and symmetric in  $x$  and  $z$ , conjugate linear in  $y$ , and satisfies the following axioms:

(a) (Jordan identity)

$$\{x, y, \{a, b, c\}\} = \{\{x, y, a\}, b, c\} - \{a, \{y, x, b\}, c\} + \{a, b, \{xyc\}\},$$

for every  $a, b, c \in E$ ;

(b) for each  $a \in E$ , the operator  $x \mapsto L(a, a)(x) := \{a, a, x\}$  is hermitian with nonnegative spectrum;

(c)  $\|\{x, x, x\}\| = \|x\|^3$ , for all  $x \in E$ .

The class of JB\*-triples includes all C\*-algebras, all complex Hilbert spaces, and all spin factors. It is further known that every JB\*-algebra is a JB\*-triple with the triple product  $\{x, y, z\} := (x \circ y^*) \circ z - (x \circ z) \circ y^* + (y^* \circ z) \circ x$ .

A JBW\*-triple is a JB\*-triple which is also a dual Banach space. The second dual  $E^{**}$  of a JB\*-triple  $E$  is a JBW\*-triple (see [7, Corollary 3.3.5]). Every JBW\*-triple  $W$  admits a unique isometric predual  $W_*$ , and its triple product is separately  $\sigma(W, W_*)$ -continuous (see [7, Theorem 3.3.9, p. 210]).

JB\*-triples are stable by  $\ell_\infty$ -sums (see [13, p. 523]); that is, if  $(E_j)$  is a family of JB\*-triples, then the  $\ell_\infty$ -sum  $\oplus_j^\infty E_j$  is a JB\*-triple with respect to the product

$$\{(a_j), (b_j), (c_j)\} := (\{a_j, b_j, c_j\}).$$

Following standard notation, given two elements  $x, y$  in a JB\*-triple  $E$ , the conjugate linear operator  $Q(x, y) : E \rightarrow E$  is defined by  $Q(x, y)z := \{x, z, y\}$  for all  $z \in E$ ; we usually write  $Q(x)$  instead of  $Q(x, x)$ . The symbol  $L(x, y)$  will stand for the linear operator on  $E$  given by  $L(x, y)(z) = \{x, y, z\}$ .

We recall that an element  $e$  in a JB\*-triple  $E$  is said to be a *tripotent* if  $\{e, e, e\} = e$ . It is known that, for each tripotent  $e$  in  $E$ , the eigenvalues of the operator  $L(e, e)$  are contained in the set  $\{0, 1/2, 1\}$ , and  $E$  decomposes in the form

$$E = E_2(e) \oplus E_1(e) \oplus E_0(e),$$

where, for  $i = 0, 1, 2$ ,  $E_i(e)$  is the  $\frac{i}{2}$ -eigenspace of  $L(e, e)$ . This decomposition is called the *Peirce decomposition* of  $E$  with respect to  $e$ . The Peirce subspaces appearing in the above decomposition satisfy certain multiplication rules (called *Peirce rules*), which can be stated as follows:

$$\{E_i(e), E_j(e), E_k(e)\} \subseteq E_{i-j+k}(e)$$

if  $i - j + k \in \{0, 1, 2\}$ , and it is zero otherwise. In addition,  $\{E_2(e), E_0(e), E\} = 0$ . The projection of  $E$  onto  $E_k(e)$  is denoted by  $P_k(e)$ , and it is called the *Peirce  $k$ -projection*. Peirce projections are contractive (see [7, Lemma 3.2.1]) and satisfy  $P_2(e) = Q(e)^2$ ,  $P_1(e) = 2(L(e, e) - Q(e)^2)$ , and  $P_0(e) = \text{Id}_E - 2L(e, e) + Q(e)^2$ . A tripotent  $e$  in  $E$  is said to be *unitary* if  $L(e, e)$  coincides with the identity map on  $E$ —that is,  $E_2(e) = E$ . If  $E_0(e) = \{0\}$ , then we say that  $e$  is *complete*.

The Peirce space  $E_2(e)$  is a unital JB\*-algebra with unit  $e$ , product  $x \circ_e y := \{x, e, y\}$ , and involution  $x^{*e} := \{e, x, e\}$ , respectively. Furthermore, the triple product on  $E_2(e)$  is given by

$$\{a, b, c\} = (a \circ_e b^{*e}) \circ_e c + (c \circ_e b^{*e}) \circ_e a - (a \circ_e c) \circ_e b^{*e} \quad (a, b, c \in E_2(e)).$$

Let  $a$  be an element in a JB\*-triple  $E$ , and let  $E_a$  denote the JB\*-subtriple of  $E$  generated by  $a$ . That is,  $E_a$  coincides with the closed linear span of the elements  $a, a^{[3]} = \{a, a, a\}, a^{[2n+1]} := \{a, a, a^{[2n-1]}\}$  ( $n \geq 2$ ). It follows from the *commutative Gelfand theory* that there exist a locally compact Hausdorff space  $L_a \subseteq (0, \|a\|]$ , with  $L_a \cup \{0\}$  compact, and a triple isomorphism  $\Psi_a : E_a \rightarrow C_0(L_a)$ , where  $C_0(\Omega_x)$  denotes the Banach space of all complex-valued continuous functions vanishing at 0, such that  $\Psi_a(a)(t) = t, \forall t \in L_a$  (see [13, Section 1, Corollary 1.15]). Therefore, for each natural  $n$ , there exists a unique

$a^{[1/(2n-1)]} \in E_a$  satisfying  $(a^{[1/(2n-1)]})^{[2n-1]} = a$ . The sequence  $(a^{[1/(2n-1)]})$  need not be convergent in the norm topology of  $E$ . However, when  $a$  is an element in a JBW\*-triple  $W$ , the sequence  $(a^{[1/(2n-1)]})$  converges in the weak\* topology of  $W$  to a tripotent in  $W$ , which is denoted by  $r(a)$  and is called the *range tripotent* of  $a$ . The tripotent  $r(a)$  is the smallest tripotent  $e$  in  $W$  such that  $a$  is positive in the JBW\*-algebra  $W_2(e)$  (see [8, Section 3, Lemma 3.2]).

The deep geometric-algebraic connections appearing in the setting of JB\*-triples materialize in many important properties, one of them ensures that complete tripotents in a JB\*-triple  $E$  coincide with the extreme points of its closed unit ball (see [7, Theorem 3.2.3]). Throughout this article, the set of all extreme points of the closed unit ball  $X_1$  of a Banach space  $X$  is denoted by  $\partial_e(X_1)$ .

**1.2. Quasi-invertibility.** Let  $E$  be a JB\*-triple. The Bergmann operator,  $B(x, y)$ , associated with a couple of elements  $x, y \in E$  is the mapping defined by  $B(x, y) := \text{Id} - 2L(x, y) + Q(x)Q(y)$ , where  $\text{Id}$  is the identity operator on  $E$ . We observe that, for a tripotent  $e \in E$ ,  $B(e, e) = P_0(e)$ . When a C\*-algebra  $A$  is regarded as a JB\*-triple with the product in (1.1), then the identity

$$B(x, y)(z) = (1 - xy^*)z(1 - y^*x) \tag{1.4}$$

holds for every  $x, y, z \in A$ .

Following the notation introduced by Brown and Pedersen in [3, Theorem 1.1 and p. 118], we say that an element  $a$  in a unital C\*-algebra  $A$  is *quasi-invertible* if  $a$  belongs to the set  $A^{-1}\partial_e(A_1)A^{-1}$ , where  $A^{-1}$  denotes the group of invertible elements in  $A$ . The open subset of quasi-invertible elements in  $A$  is denoted by  $A_q^{-1}$ . It was shown in [3, Theorem 1.1] that  $A_q^{-1} = \partial_e(A_1)A_+^{-1}$ , and that an element  $a$  lies in  $A_q^{-1}$  if and only if there is a pair of closed ideals  $I, J$  of  $A$ , such that  $IJ = \{0\}$ ,  $a + I$  is left-invertible in  $A/I$ , and  $a + J$  is right invertible in  $A/J$ .

A celebrated result (see [17, Theorem 1.6.4]), due to Kadison, proves that a norm 1 element  $v \in A$  is an extreme point of  $A_1$  if and only if  $v$  is a partial isometry such that  $(1 - vv^*)A(1 - v^*v) = 0$ . Suppose that  $a = cvd \in A_q^{-1}$ , where  $v \in \partial_e(A_1)$  and  $c, d \in A^{-1}$ . Taking  $b = (c^{-1})^*v(d^{-1})^* \in A$ , we deduce from (1.4) that

$$B(a, b)(z) = (1 - ab^*)z(1 - b^*a) = c(1 - vv^*)c^{-1}zd^{-1}(1 - v^*v)d = 0$$

for every  $z \in A$ . Conversely, Ara, Pedersen, and Perera observed in [1, end of p. 611] that, for each  $a \in A$ , the existence of an element  $b \in A$  such that  $\{0\} = (1 - ab^*)A(1 - b^*a) = B(a, b)(A)$  implies that  $a$  is quasi-invertible. The last two authors of the present article show up this equivalence in [19, Theorem 3.1] by proving that an element  $a$  in a unital C\*-algebra  $A$  is quasi-invertible if and only if there exists  $b \in A$  with  $B(a, b) = 0$ . It should be also remarked here that for a suitable left-invertible element  $a \in A$ , we can find different elements  $b_1 \neq b_2 \in A$  with  $b_j^*a = 1$ , and hence  $B(a, b_j) = 0$  for every  $j = 1, 2$ .

The results in the above paragraphs motivated the last two authors to introduce the notion of Brown–Pedersen quasi-invertibility in the wider setting of JB\*-triples. According to [19], [20], an element  $x$  in a JB\*-triple  $E$  is called

*Brown–Pedersen quasi-invertible* (BP quasi-invertible for short) if there exists  $y \in E$  satisfying  $B(x, y) = 0$ . In the conditions above, we say that  $y$  is a *BP quasi-inverse* of  $x$ . It is known that  $B(x, y) = 0 \Rightarrow B(y, x) = 0$ . A BP quasi-invertible element need not admit a unique BP quasi-inverse. It is established in [20] that an element  $x$  in  $E$  is BP quasi-invertible if and only if there exists a complete tripotent  $v \in E$  ( $v \in \partial_e(E_1)$ ) such that  $x$  is positive and invertible in the Peirce 2-space  $E_2(v)$ . Therefore, the set  $E_q^{-1}$  of all BP quasi-invertible elements in  $E$  contains all extreme points of the closed unit ball of  $E$ . When  $E = \mathcal{J}$  is a JB\*-algebra,  $\mathcal{J}_q^{-1}$  contains the set  $\mathcal{J}^{-1}$  of all invertible elements in  $E$ .

When a C\*-algebra  $A$  is regarded as a JB\*-triple, BP quasi-invertible elements in  $A$  are precisely the quasi-invertible elements of  $A$  in the sense defined by Brown and Pedersen in [3].

*Remark 1.1.* In the setting of Jordan algebras there exists another meaning for the term “quasi-invertible”. Following Definition 1.3.1 in the monograph [15], an element  $x$  in a Jordan algebra  $\mathcal{J}$  is called *quasi-invertible* (or *Jordan quasi-invertible* to avoid confusion) if  $(\widehat{1} - x)$  is invertible (in the Jordan sense) in the unital hull  $\widehat{\mathcal{J}}$  of  $\mathcal{J}$ ; the element  $w = \widehat{1} - (\widehat{1} - x)^{-1}$  is called the *Jordan quasi-inverse* of  $x$ , and it is denoted by  $qi(x)$ .

The unit of a JB\*-algebra is not Jordan quasi-invertible. In the commutative C\*-algebra  $C[0, 1]$ , an element  $f$  is Jordan quasi-invertible if and only if 1 is not in the image of  $f$ . In  $\mathcal{J} = M_n(\mathbb{C})$ , a matrix  $a$  is Jordan quasi-invertible if and only if  $\det(I_n - a) \neq 0$ . In the last two C\*-algebras there are examples of invertible elements which are not Jordan quasi-invertible, and examples of Jordan quasi invertible elements which are not invertible. In particular, there is no relation between the notions of Jordan quasi-invertibility and Brown–Pedersen quasi-invertibility in the setting of C\*-algebras.

There is another connection between Jordan quasi-invertibility for pairs and Brown–Pedersen quasi-invertibility. Namely, by [15, Definition 1.4.1(1)], a pair  $(x, y)$  of elements in a Jordan algebra  $\mathcal{J}$  is called a *Jordan quasi-invertible pair* if  $x$  is Jordan quasi-invertible in the homotope  $J^{(y)}$ . It is shown in the same reference that  $(x, y)$  is a Jordan quasi-invertible pair if and only if the Bergmann operator  $B(x, y)$  is an invertible linear operator on the space  $\mathcal{J}$ . For each  $x \in \mathcal{J}$ , we have  $B(x, 0) = I_{\mathcal{J}}$ , and hence the pair  $(x, 0)$  is Jordan quasi-invertible. When  $A$  is a unital C\*-algebra,  $B(1, \lambda 1) = (1 - \bar{\lambda})^2 I_A$  is an invertible linear operator on  $A$  for every  $\lambda \neq 1$ . That is, the pair  $(1, \lambda 1)$  is Jordan quasi-invertible for every  $\lambda \neq 1$ . Elements  $x$  in a JB\*-triple  $E$  for which there exists  $y \in E$  such that  $B(x, y)$  is an invertible linear operator on  $E$  do not receive a special name in the literature, and there is no link between these elements and Brown–Pedersen quasi-invertible elements.

After introducing the basic results on quasi-invertibility, and clarifying the relationship between the different concepts established in the literature, we recall that an element  $a$  in a JB\*-triple  $E$  is called *von Neumann regular* if and only if there exists  $b \in E$  such that  $Q(a)b = a$ ,  $Q(b)a = b$ , and  $[Q(a), Q(b)] := Q(a)Q(b) - Q(b)Q(a) = 0$  (see [14, Lemma 4.1]). For a von Neumann regular element  $a$ , there might exist many elements  $c$  in  $E$  such that  $Q(a)c = a$ . However, there exists

a unique element  $b \in E$  (denoted by  $a^\dagger$ ) satisfying  $Q(a)b = a$ ,  $Q(b)a = b$  and  $[Q(a), Q(b)] = 0$ ; this unique element  $b$  is called the *generalized inverse* of  $a$  in  $E$ . For an element  $a$  in a JB\*-triple  $E$ , we can consider the range tripotent,  $r(a)$ , of  $a$  in  $E^{**}$ . It is known that  $a$  is von Neumann regular if and only if  $r(a) \in E$  and  $a$  is positive and invertible in  $E_2(r(a))$  (see [5, Section 2, pp. 191–192]).

## 2. EXTREMALLY RICH JB\*-TRIPLES

In [3, Section 3], Brown and Pedersen introduced and studied the class of extremally rich C\*-algebras. We recall that a unital C\*-algebra  $A$  is *extremally rich* if the set  $A_q^{-1}$  of Brown–Pedersen quasi-invertible elements in  $A$  is (norm-) dense in  $A$ . When  $A$  is nonunital, it is extremally rich if its unitization enjoys this property. Every von Neumann algebra and every purely infinite (simple) C\*-algebra is extremally rich (see [3, Section 3]). From the point of view of Banach space theory, a unital C\*-algebra is extremally rich if and only if it has the (uniform)  $\lambda$ -property defined by Aron and Lohman in [2] (see also [3, Section 3] and [4, Theorem 3.7]).

We recall that, given a normed space  $X$ ,  $x, y \in X$ , with  $\|y\| \leq 1$ ,  $e \in \partial_e(X_1)$ , and  $0 < \lambda \leq 1$ , the ordered 3-tuple  $(e, y, \lambda)$  is said to be *amenable* to  $x$  if  $x = \lambda e + (1 - \lambda)y$ . The  $\lambda$ -function is defined by

$$\lambda(x) := \sup\{\lambda : (e, y, \lambda) \text{ is a 3-tuple amenable to } x\}.$$

The space  $X$  is said to have the  $\lambda$ -property if each element in its closed unit ball admits an amenable 3-tuple (see [2]).

The notion of Brown–Pedersen quasi-invertibility in JB\*-triples was recently studied in [19], [20] and [21]. The study of the  $\lambda$ -function in JB\*-triples was developed in [21] and [11], where it was proved that every JBW\*-triple (i.e., a JB\*-triple which is a dual Banach space) satisfies the (uniform)  $\lambda$ -property. We introduce the following definition with the aim of determining those JB\*-triples satisfying the (uniform)  $\lambda$ -property.

*Definition 2.1.* A JB\*-triple  $E$  is called *extremally rich* if the set  $E_q^{-1}$  of BP quasi-invertible elements in  $E$  is norm-dense in  $E$ .

Recall that an element  $u$  in a unital JB\*-algebra  $\mathcal{J}$  is called *unitary* if  $u^* = u^{-1}$  (where  $u^{-1}$  denotes the inverse of  $u$ ), or equivalently, if  $\{u, u, z\} = z$ ,  $\forall z \in \mathcal{J}$  (see [6, Definition 4.1.53, Propositions 4.1.54, 4.1.55]); that is,  $L(u, u) = I_{\mathcal{J}}$  (the identity operator over  $\mathcal{J}$ ).

*Remark 2.2.* (a) We recall that a unital C\*-algebra  $A$  is of *topological stable rank 1* (tsr 1) if the subgroup  $A^{-1}$  of invertible elements in  $A$  is norm-dense in  $A$  (see [16]). A similar definition is introduced in the category of JB\*-algebras in [18].

If  $\mathcal{J}$  is a JB\*-algebra of tsr 1, then  $\mathcal{J} = \overline{\mathcal{J}^{-1}} \subseteq \overline{\mathcal{J}_q^{-1}}$ . This shows that every JB\*-algebra  $\mathcal{J}$  of tsr 1 is extremally rich. There exist examples of extremally rich C\*-algebras which are not of tsr 1. For example, suppose that  $A$  is a von Neumann algebra that contains a nonunitary, maximal partial isometry (say,  $v$ ) which is a nonunitary extreme point of  $A_1$ . Then,  $v \in \partial_e(A_1) \neq \mathcal{U}(A)$ , which implies that  $A$

is not of  $\text{tsr } 1$  (see [18, Corollary 6.10]). On the other hand, every von Neumann algebra is extremally rich (see [3, p. 126]).

(b) It should be also noted that the von Neumann envelope of a JB\*-algebra of  $\text{tsr } 1$  need not be, in general, of  $\text{tsr } 1$  (see [18, Theorems 3.1, 3.2]).

(c) Let  $A$  be a C\*-algebra. Then  $A$  is extremally rich as a C\*-algebra if and only if  $A$  is extremally rich when it is regarded as a JB\*-triple with the product in (1.1).

Since the class of extremally rich C\*-algebras is strictly bigger than the class of von Neumann algebras, we can immediately confirm that the class of extremally rich JB\*-triples is agreeably large, strictly bigger than the class of JBW\*-triples. In our next result we establish some characterizations of extremally rich JB\*-triples along the lines set down by Brown and Pedersen for C\*-algebras in [3, Theorem 3.3]. To that end, we recall a result taken from [11]. First, we recall that for each element  $a$  in a JB\*-triple  $E$ ,  $m_q(a) := \text{dist}(a, E \setminus E_q^{-1})$  coincides with the square root of the quadratic conorm of  $a$ , whenever  $a$  is in  $E_q^{-1}$  (see [11, Theorem 3.1]).

**Proposition 2.3** ([11, Proposition 4.4]). *Let  $a$  and  $b$  be elements in a JB\*-triple  $E$ . Suppose that  $\|a - b\| < \beta$  and  $b \in E_q^{-1}$ . Then  $a + \beta r(b) \in E_q^{-1}$  and the inequality*

$$m_q(a + \beta r(b)) \geq \beta - \|b - a\|$$

*holds. Furthermore, under the above conditions, the element  $P_2(r(b))(a) + \beta r(b)$  is invertible in the JB\*-algebra  $E_2(r(b))$ .*

The promised characterization of extremally rich JB\*-triples reads as follows.

**Proposition 2.4.** *For a JB\*-triple  $E$  with  $\partial_e(E_1) \neq \emptyset$ , the following conditions are equivalent.*

- (i)  $E$  is extremally rich.
- (ii) For every  $a \in E$  and any  $\beta > 0$ , there is an element  $b \in E_q^{-1}$ , with range tripotent  $r(b) \in \partial_e(E_1)$ , such that  $a + \beta r(b) \in E_q^{-1}$ .
- (iii) For every  $a \in E$  and any  $\beta > 0$ , there is an element  $b \in E_q^{-1}$  such that  $P_2(r(b))(a) + \beta r(b)$  is invertible in the JB\*-algebra  $E_2(r(b))$ .

*Proof.* The implications (i)  $\Rightarrow$  (ii) and (i)  $\Rightarrow$  (iii) follow from the above Proposition 2.3 (see [11, Proposition 4.4] and [20, Theorem 6]). The implication (ii)  $\Rightarrow$  (i) is clear from the definition of extremal richness and the arbitrariness of  $\beta$ . For (iii)  $\Rightarrow$  (ii), fix  $a \in E$  and  $\beta > 0$ . By assumption there exists  $b \in E_q^{-1}$  such that  $P_2(r(b))(a) + \beta r(b) \in E_2(r(b))$  is invertible in the JB\*-algebra  $E_2(r(b))$ . Since  $r(b)$  is an extreme point of  $E$  and  $P_2(r(b))(a + \beta r(b)) = P_2(r(b))(a) + \beta r(b)$  is invertible in the JB\*-algebra  $E_2(r(b))$ , it follows from [11, Lemma 2.2] that  $a + \beta r(b) \in E_q^{-1}$ , and clearly  $\|a - (a + \beta r(b))\| = \beta$ .  $\square$

We explore next the stability of the property of being extremally rich under  $\ell_\infty$ -sums, ideals, and quotients. We recall that a (closed) subtriple  $I$  of a JB\*-triple  $E$  is said to be an ideal of  $E$  if  $\{E, E, I\} + \{E, I, E\} \subseteq I$ . It is known that  $I$  is an ideal if and only if  $\{E, E, I\} \subseteq I$  or  $\{E, I, E\} \subseteq I$ .



**Theorem 2.5.** *Every quotient of an extremally rich JB\*-triple is extremally rich. Let  $(E_j)$  be a family of JB\*-triples. Then an element  $a = (a_j) \in E = \bigoplus_j^\infty E_j$  is BP quasi-invertible if and only if  $a_j$  is BP quasi-invertible in  $E_j$  for every  $j$ . Consequently, the  $\ell_\infty$ -sum  $E = \bigoplus_j^\infty E_j$  is an extremally rich JB\*-triple if and only if each  $E_j$  is extremally rich.*

*Proof.* Let  $E$  be an extremally rich JB\*-triple, and let  $J$  be a closed ideal of  $E$ . Let  $\pi : E \rightarrow E/J, \pi(x) = x + J$ , denote the canonical projection of  $E$  onto  $E/J$ . Since  $\pi$  is a surjective triple homomorphism, it follows that  $\pi(E_q^{-1}) \subseteq (E/J)_q^{-1}$  (see [20, Theorem 3]). Let us take an element  $x \in E$ . By hypothesis, there exists a sequence  $(x_n)$  in  $E_q^{-1}$  converging to  $x$  in the norm topology of  $E$ . Since  $\pi$  is continuous,  $\pi(x_n) \rightarrow \pi(x)$  in norm, which proves that  $\pi(x) \in \overline{(E/J)_q^{-1}}$ , and hence  $\overline{(E/J)_q^{-1}} = E/J$ .

Now, let  $(E_j)_{j \in I}$  be an indexed family of JB\*-triples. We set  $E = \bigoplus_j^\infty E_j$ . Suppose that  $a = (a_j) \in E$  is BP quasi-invertible. Since for each  $j_0$ , the canonical projection  $\pi_{j_0} : \bigoplus_{j \in I}^\infty E_j \rightarrow E_{j_0}$  is a surjective triple homomorphism, we deduce that  $a_{j_0} = \pi_{j_0}(a) \in (E_{j_0})_q^{-1}$ . Suppose now that  $a_j$  is BP quasi-invertible in  $E_j$  for every  $j$ . Consider  $b_j \in E_j$  satisfying  $B(a_j, b_j) = 0$  on  $E_j$  and  $(b_j^\dagger) \in E$  (cf. Proposition 2.3). Then  $B((a_j), (b_j)) = 0$  on  $E$ , which shows that  $a = (a_j) \in E$  is BP quasi-invertible in  $E$ . The final statement follows from the above.  $\square$

Theorem 3.6 in [11] establishes that, for every JB\*-triple  $E$  with  $\partial_e(E_1) \neq \emptyset$ , the inequalities

$$1 + \|a\| \geq \text{dist}(a, \partial_e(E_1)) \geq \max\{1 + \alpha_q(a), \|a\| - 1\}$$

hold for every  $a$  in  $E \setminus E_q^{-1}$ . Under the additional hypothesis that  $E$  is extremally rich, we can obtain an optimal computation of the distance from an element in  $E$  to the set  $\partial_e(E_1)$  of extreme points of  $E_1$ .

**Theorem 2.6.** *Let  $E$  be an extremally rich JB\*-triple and let  $x \in E \setminus E_q^{-1}$ . Then  $\text{dist}(x, \partial_e(E_1)) = \max\{1, \|x\| - 1\}$ . In particular, if  $x \in E_1$ , then  $\text{dist}(x, \partial_e(E_1)) = 1$ . Consequently, for each  $x$  in  $E$  we have*

$$\text{dist}(x, \partial_e(E_1)) = \begin{cases} \max\{1 - m_q(x), \|x\| - 1\} & \text{if } x \in E_q^{-1}, \\ \max\{1, \|x\| - 1\} & \text{if } x \notin E_q^{-1}, \end{cases}$$

where  $m_q(x) = \text{dist}(x, E \setminus E_q^{-1})$ .

*Proof.* Since the JB\*-triple  $E$  is extremally rich,  $\alpha_q(x) = \text{dist}(x, E_q^{-1}) = 0$  for all  $x \in E$ . Theorem 3.6 in [11] implies that

$$\text{dist}(x, \partial_e(E_1)) \geq \max\{1 + \alpha_q(x), \|x\| - 1\} = \max\{1, \|x\| - 1\}.$$

Applying [20, Theorem 27], we obtain  $\text{dist}(x, \partial_e(E_1)) \leq \max\{1, \|x\| - 1\}$  for all  $x \in \overline{E_q^{-1}} = E$ . Combining the above inequalities, we have

$$\text{dist}(x, \partial_e(E_1)) = \max\{1, \|x\| - 1\}$$

for all  $x \in E \setminus E_q^{-1}$ . The second statement of the theorem follows immediately when  $\|x\| \leq 1$ . The final statement follows from the first estimation and from [11, Proposition 3.2].  $\square$

We have already noted that from the geometric point of view of Banach space theory, a C\*-algebra is extremally rich if and only if it has the (uniform)  $\lambda$ -property (see [3, Section 3] and [4, Theorem 3.7]). We do not know if this statement remains true for JB\*-triples. We know that every JBW\*-triple satisfies the uniform  $\lambda$ -property (see [11]). For an element  $a$  in a JB\*-triple  $E$ , we also know that  $\lambda(a) = \frac{1+m_q(a)}{2}$  whenever  $a$  is a BP quasi-invertible element in  $E_1$  (see [11, Theorem 3.4]). If we also assume that  $\partial_e(E_1) \neq \emptyset$ , then the inequalities

$$1 + \|a\| \geq \text{dist}(a, \partial_e(E_1)) \geq \max\{1 + \alpha_q(a), \|a\| - 1\}$$

hold for every  $a$  in  $E \setminus E_q^{-1}$  (see [11, Theorem 3.6]), and hence

$$\lambda(a) \leq \frac{1}{2}(1 - \alpha_q(a)), \tag{2.1}$$

for every  $a \in E_1 \setminus E_q^{-1}$ . We now prove that the  $\lambda$ -function takes only values greater than or equal to  $1/2$  on the open unit ball of an extremally rich JB\*-triple.

**Corollary 2.7.** *Let  $a$  be an element in the open unit ball of an extremally rich JB\*-triple. Suppose that  $a$  is not BP quasi-invertible. Then  $\lambda(a) = 1/2$ .*

*Proof.* Let us pick a real number  $t < 1/2$ . Clearly  $\beta = 1/t > 2$ . Since  $\|a\| < 1$  and  $a \in E \setminus E_q^{-1}$ , we deduce, via Theorem 2.6, that

$$\text{dist}(\beta a, \partial_e(E_1)) = \max\{1, \beta\|a\| - 1\} < \beta - 1.$$

Therefore, there exists  $e \in \partial_e(E_1)$  satisfying  $\|\beta a - e\| < \beta - 1$ . The element  $y = \frac{1}{\beta-1}(\beta a - e)$  lies in the open unit ball of  $E$ , and we can write  $\beta a = e + (\beta - 1)y$ , and hence  $a = \frac{1}{\beta}e + \frac{\beta-1}{\beta}y = te + (1 - t)y$ , which proves that  $\lambda(a) \geq t$ . The arbitrariness of  $t$  shows that  $1/2 \leq \lambda(a)$ . (The final statement follows from [11, Corollary 3.7].)  $\square$

*Remark 2.8.* Let  $E$  be a JB\*-triple satisfying the uniform  $\lambda$ -property of Aron and Lohman with  $1/2 \leq \inf\{\lambda(x) : x \in E_1\}$ . We can assure, via (2.1), that  $\alpha_q(a) = 0$  for every  $a \in E_1 \setminus E_q^{-1}$ . This shows that  $E$  is extremally rich.

In [21, Section 4], the authors introduce the so-called  $\Lambda$ -condition in JB\*-triples. A JB\*-triple  $E$  satisfies the  $\Lambda$ -condition if, for every  $v \in \partial_e(E_1)$  and every  $y \in (E_2(v))_1 \setminus E_q^{-1}$  with  $\lambda(y) = 0$ , we have  $\alpha_q(y) = 1$ . We will consider the following stronger variant: A JB\*-triple  $E$  satisfies the *strong- $\Lambda$ -condition* if, for each  $y \in E_1 \setminus E_q^{-1}$  with  $\lambda(y) = 0$ , we have  $\alpha_q(y) = 1$ . Every C\*-algebra  $A$  satisfies  $\lambda(a) = (1/2)(1 - \alpha_q(a))$  for every  $a \in A_1 \setminus A_q^{-1}$  (see [4, Theorem 3.7]). Therefore every C\*-algebra fulfills the strong- $\Lambda$ -condition. A similar identity and statement is also valid for every JBW\*-triple (see [11, Theorem 4.2]).

Clearly, if  $E$  satisfies the strong- $\Lambda$ -condition, then  $\lambda(a) > 0$  for every  $a \in E_1 \setminus E_q^{-1}$  with  $\alpha_q(a) < 1$ . The following result is a consequence of this fact, Corollary 2.7, and the comments preceding it (see [11, Theorems 3.4, 3.6]).

**Corollary 2.9.** *Every extremally rich  $JB^*$ -triple satisfying the strong- $\Lambda$ -condition satisfies the  $\Lambda$ -property of Aron and Lohman.*

### 3. QUADRATIC CONORM IN EXTREMALLY RICH $JB^*$ -TRIPLES

As mentioned in the [Introduction](#), the quadratic conorm,  $\gamma^q(a)$ , of an element  $a$  in a  $JB^*$ -triple  $E$  is defined as the reduced minimum modulus of the conjugate linear operator  $Q(a)$  (see [5, Definition 3.1]); that is,

$$\gamma^q(a) := \gamma(Q(a)) = \inf \{ \|Q(a)(x)\| : \text{dist}(x, \ker(Q(a))) \geq 1 \}.$$

In [5], the authors established that  $\gamma^q(a) = \frac{1}{\|a^\dagger\|^2}$  whenever  $a$  is von Neumann regular (where  $a^\dagger$  is the unique generalized inverse of  $a$ ) and  $\gamma^q(a) = 0$  otherwise (see [5, Theorem 3.4 and its proof]).

Theorem 8 in [20] asserts that the set  $E_q^{-1}$  of all BP quasi-invertible elements in a  $JB^*$ -triple  $E$  is open in the norm topology. A more explicit measure of this fact is given in the next result.

**Proposition 3.1.** *Let  $a$  be a BP quasi-invertible element in a  $JB^*$ -triple  $E$ . Suppose that  $b$  is an element in  $E$  satisfying  $\|a - b\| < \gamma^q(a)^{1/2}$ . Then  $b$  is BP quasi-invertible.*

*Proof.* We recall that  $a$  being BP quasi-invertible implies that  $e = r(a) \in \partial_e(E_1)$ , and  $a$  is positive and invertible in the  $JB^*$ -algebra  $(E_2(e), \circ_e, *_e)$ . We further know that it is von Neumann regular and its generalized inverse  $a^\dagger \in E_2(e)$  coincides with its inverse in this  $JB^*$ -algebra (cf. [5, proof of Theorem 3.4]). Let  $c = a^{1/2}$  denote the square root of  $a$  in  $E_2(e)$ . We observe that  $a^{1/2}$  is positive and invertible in  $E_2(e)$ . Moreover, the inverse of  $a^{1/2}$ ,  $(a^{1/2})^{-1}$ , coincides with  $(a^{1/2})^\dagger = (a^\dagger)^{1/2}$ , where the latter is the square root of  $a^\dagger$  in  $E_2(e)$ .

Since  $\|a - b\| < \gamma^q(a)^{1/2}$ , by Peirce rules  $\{c^\dagger, P_1(e)(b), c^\dagger\} = 0$ , so

$$\begin{aligned} \|e - Q(c^\dagger)(P_2(e)(b))\| &= \|Q(c^\dagger)(a - b)\| \leq \|Q(c^\dagger)\| \|a - b\| < \|c^\dagger\|^2 (\gamma^q(a))^{1/2} \\ &= \|a^\dagger\| \gamma^q(a)^{1/2} \\ &= (\text{see [5, Theorem 3.4 and its proof]}) = 1. \end{aligned}$$

Since  $e$  is the unit of  $E_2(e)$ , we deduce that  $Q(c^\dagger)(P_2(e)(b))$  is invertible in  $E_2(e)$ . It is well known from the theory of invertible elements in  $JB^*$ -algebras that  $Q(c^\dagger)|_{E_2(e)} : E_2(e) \rightarrow E_2(e)$  is invertible as a mapping from  $E_2(e)$  into itself with inverse  $Q(c)|_{E_2(e)} : E_2(e) \rightarrow E_2(e)$  (see [6, Section 4.1.1]). Since  $Q(c^\dagger)(P_2(e)(b))$  is invertible, we deduce that  $P_2(e)(b) = Q(c)Q(c^\dagger)(P_2(e)(b))$  is invertible in  $E_2(e)$  (see [6, Theorem 4.1.3]). Finally, Lemma 2.2 in [11] implies that  $b \in E_q^{-1}$ , as we desired.  $\square$

The next lemma gathers some consequences of results in [11, Section 3].

**Lemma 3.2.** *Let  $E$  be a  $JB^*$ -triple. Then the inequality*

$$|\gamma^q(a) - \gamma^q(b)| < (\|a\| + \|b\|) \|a - b\|,$$

*holds for all  $a$  and  $b$  in  $E_q^{-1}$ .*

*Proof.* It is known that  $\gamma^q(x) = m_q(x)^2 \leq \|x\|^2$  and that  $|m_q(x) - m_q(y)| \leq \|x - y\|$  for every  $x, y \in E_q^{-1}$  (see [11, Theorem 3.1 and subsequent comments]). Therefore,

$$\begin{aligned} |\gamma^q(a) - \gamma^q(b)| &= |m_q(a)^2 - m_q(b)^2| \\ &= |m_q(a) - m_q(b)| |m_q(a) + m_q(b)| \\ &< \|a - b\| (\|a\| + \|b\|). \end{aligned} \quad \square$$

It is proved in [5, Theorem 3.13] that the quadratic conorm,  $\gamma^q(\cdot)$ , in a JB\*-triple  $E$  is upper semicontinuous on  $E \setminus \{0\}$ . In the setting of extremally rich JB\*-triples, we can characterize now the precise points at which  $\gamma^q(\cdot)$  is continuous.

**Theorem 3.3.** *Let  $E$  be an extremally rich JB\*-triple. Then the quadratic conorm  $\gamma^q(\cdot)$  is continuous at a point  $a \in E$  if and only if either  $a$  is not von Neumann regular (i.e.,  $\gamma^q(a) = 0$ ) or  $a$  is BP quasi-invertible.*

*Proof.* The upper semicontinuity of  $\gamma^q(\cdot)$  implies that it is continuous at every point  $a \in E$  which is not von Neumann regular. If  $a \in E_q^{-1}$ , the continuity of  $\gamma^q(\cdot)$  at  $a$  follows from Proposition 3.1 and Lemma 3.2.

Suppose that  $\gamma^q(\cdot)$  is continuous at  $a$  and that  $a$  is von Neumann regular (i.e.,  $\gamma^q(a) > 0$ ). In this case,  $Q(a)(E)$  is norm-closed, or equivalently,  $\gamma^q(a) = \gamma(Q(a)) > 0$  (see [5, Corollary 2.4 and proof of Theorem 3.4]). The mapping  $x \mapsto \gamma^q(x)^{1/2}$  is continuous at  $a$ . So there exists  $\delta > 0$  such that

$$\|a - b\| < \delta \Rightarrow |\gamma^q(a)^{1/2} - \gamma^q(b)^{1/2}| < \frac{\gamma^q(a)^{1/2}}{2};$$

that is,  $\gamma^q(b)^{1/2} > \frac{\gamma^q(a)^{1/2}}{2}$ , whenever  $\|a - b\| < \delta$ . Extremal richness of  $E$  implies that  $\overline{E_q^{-1}} = E$ . Thus, there is  $c \in E_q^{-1}$  with  $\|a - c\| < \min\{\delta, \frac{\gamma^q(a)^{1/2}}{2}\}$ . In particular  $\|a - c\| < \delta$ , that is,  $\gamma^q(c)^{1/2} > \frac{\gamma^q(a)^{1/2}}{2} > \|a - c\|$ . Proposition 3.1 above proves that  $a \in E_q^{-1}$ . □

*Remark 3.4.* In [5, Remark 3.18] it is shown that the quadratic conorm  $\gamma^q(\cdot)$  of a JB\*-triple  $E$  is continuous at every element  $a \in E$  for which  $Q(a)$  is left- or right-invertible in  $B(E)$ . In the same remark it is also asked whether these points are the only nontrivial continuity points of  $\gamma^q(\cdot)$ . Theorem 3.3 characterizes the continuity points of the quadratic conorm in the class of extremally rich JB\*-triples (a class that contains all JBW\*-triples). Theorem 3.3 shows the existence of points  $x$  satisfying that the quadratic conorm is continuous at  $x$ , but  $Q(x)$  is neither left- nor right-invertible. For example, when  $E$  is an extremally rich JB\*-triple and  $e$  is a complete tripotent with  $E_1(e) \neq \{0\}$ , then the quadratic conorm is continuous at  $e$ , but  $Q(e)$  is neither left- nor right-invertible.

The arguments in the second part of the proof of Theorem 3.3 are also valid and prove the following.

**Proposition 3.5.** *Let  $(a_n)$  be a sequence of BP quasi-invertible elements in a JB\*-triple  $E$ . Suppose that  $(a_n)$  converges in norm to some element  $a$  in  $E$ , and let  $\gamma^q(a_n) \rightarrow \gamma^q(a) > 0$ . Then  $a$  is BP quasi-invertible.*

Our next result is a consequence of [5, Theorem 3.16, Corollary 3.17] and the previous Proposition 3.5.

**Corollary 3.6.** *Let  $(a_n)$  be a sequence of BP quasi-invertible elements in a  $JB^*$ -triple  $E$ . Suppose that  $(a_n)$  converges in norm to some element  $a$  in  $E$ . Then the following assertions are equivalent:*

- (a)  $(a_n^\dagger)$  is a bounded sequence in  $E$ ,
- (b)  $\gamma^q(a_n) \rightarrow \gamma^q(a) > 0$ .

Furthermore, if any of the above statements holds, then  $a$  is BP quasi-invertible and  $\|a_n^\dagger - a^\dagger\| \rightarrow 0$ .

*Proof.* (a)  $\Rightarrow$  (b) Suppose that  $(a_n^\dagger)$  is a bounded sequence in  $E$ . Corollary 3.17 in [5] implies that  $a$  is von Neumann regular (i.e.,  $\gamma^q(a) > 0$ ). It follows from [5, Theorem 3.16] (d)  $\Rightarrow$  (c) that  $\gamma^q(a_n) \rightarrow \gamma^q(a) > 0$ .

(b)  $\Rightarrow$  (a) Suppose that  $\gamma^q(a_n) \rightarrow \gamma^q(a) > 0$ . In particular,  $a$  is von Neumann regular. The desired statement follows from [5, Theorem 3.16] (c)  $\Rightarrow$  (d).

The final statement is a consequence of Proposition 3.5 and [5, Theorem 3.16].  $\square$

The result in Theorem 3.3 is new, even in the case of  $C^*$ -algebras. According to the notation of Harte and Mbekhta, who introduced the notions of left and right conorms for  $C^*$ -algebras in [10], the left conorm,  $\gamma(a)$ , of an element  $a$  in a  $C^*$ -algebra  $A$  is given by

$$\gamma(a) = \gamma^{\text{left}}(a) = \gamma(L_a) = \inf \left\{ \frac{\|ax\|}{d(x, \ker(L_a))} : x \notin \ker(L_a) \right\},$$

where  $L_a$  is the left multiplication mapping by  $a$ ; that is,  $L_a(x) = ax$  ( $x \in A$ ). The right conorm is similarly defined. Theorem 4 in [10] shows that

$$\gamma(a)^2 = \gamma(aa^*) = \gamma(a^*a) = \gamma^{\text{right}}(a)^2 = \inf \{t : t \in \sigma(aa^*) \setminus \{0\}\},$$

where  $\sigma(aa^*)$  denotes the spectrum of  $aa^*$ .

While Harte and Mbekhta established that the conorm  $\gamma(\cdot)$  of a  $C^*$ -algebra is upper semicontinuous (see [10, Theorem 7]), they also showed in [10, Theorem 9] that the reduced minimum modulus is always continuous on the open set of all bounded-below operators (resp., the set of all almost-open operators) between a pair of normed spaces. By the upper semicontinuity of  $\gamma(\cdot)$ , the conorm is continuous at elements with no generalized inverses (i.e., at elements  $a$  with  $\gamma(a) = 0$ ). When  $A = B(H)$ , the  $C^*$ -algebra of all bounded linear operators on a complex Hilbert space  $H$ , then these results cover all continuity points. The general case is left as an open problem. For a general  $C^*$ -algebra  $A$ , Corollary 4.1 in [5] proves that  $\gamma^q(a) = \gamma(a)^2$ , for all  $a \in A$ . Theorem 3.3 particularizes in the following result, which provides additional information to the problem left open by Harte and Mbekhta.

**Corollary 3.7.** *Let  $A$  be an extremally rich  $C^*$ -algebra. Then the conorm of  $A$  is continuous at a point  $a \in A$  if and only if  $a$  is not von Neumann regular (i.e.,  $\gamma(a) = 0$ ) or  $a$  is quasi-invertible.*

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