

## THE DEPENDENCE OF DELAYS IN TANDEM QUEUES

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Edgar Reich [1] proved that in single-server tandem queues, the durations of time spent by a customer in successive systems are independent. In this connection Reich stated "... if the waiting times are defined so as *not* to include the service times ... the question of mutual independence of these quantities ... is apparently an open problem."

It is proved below that these waiting, or delay, times are not mutually independent.

We assume two single-server queueing systems  $Q_1$  and  $Q_2$  in tandem that have exponential service-time distributions with respective service rates  $\mu_1$  and  $\mu_2$ . The customers arrive in a Poisson process at  $Q_1$ , and as soon as their service is completed in  $Q_1$  they enter  $Q_2$ . The arrival rate, or parameter of the Poisson arrival process, is  $\lambda$ ; and  $\lambda < \mu_1$ ,  $\lambda < \mu_2$ . We assume further that statistical equilibrium obtains with respect to the distributions of the numbers of customers in  $Q_1$  and in  $Q_2$ . Under these conditions, it has been proved that the input to  $Q_2$  is a Poisson process with parameter  $\lambda$  ([2] or [3] p. 45). Although the further assumption of order-of-arrival service is required for Reich's proof of the independence of the times spent in the successive systems, the present result holds for all queue disciplines that do not allow defections or pre-emption.

The method, in essence, is a comparison of the conditional delay distribution in  $Q_2$ , given that there is no previous delay in  $Q_1$ , with the unconditional (marginal) delay distribution in  $Q_2$ .

Let  $W_j$  be the delay of a customer in  $Q_j$ . For  $W_1$  to be independent of  $W_2$ , it is necessary that their joint distribution function be factorizable into the marginal distribution functions. In particular, if  $\Pr\{\cdot\}$  designates the probability of the event in the braces, it is necessary that  $\Pr\{W_1 = 0, W_2 = 0\} = \Pr\{W_1 = 0\} \cdot \Pr\{W_2 = 0\}$ , or  $\Pr\{W_2 = 0\} = \Pr\{W_2 = 0 \mid W_1 = 0\}$ .

It will be proved that in fact  $\Pr\{W_2 = 0\} < \Pr\{W_2 = 0 \mid W_1 = 0\}$ , and hence that the necessary condition for the independence of  $W_1$  and  $W_2$  is contradicted.

We know that  $\Pr\{W_2 = 0\} = 1 - \lambda/\mu_2$ . We shall show that  $\Pr\{W_2 = 0 \mid W_1 = 0\} > 1 - \lambda/\mu_2$ .

Consider, in  $Q_1$ , an arrival epoch,  $T$ , of an undelayed call. By Jackson's theorem [4] the number of customers in  $Q_2$  at  $T$  has the unconditional equilibrium state distribution. If  $N_2$  designates the number of customers in  $Q_2$  at  $T$ ,

$$\Pr\{N_2 = k\} = (1 - \lambda/\mu_2)(\lambda/\mu_2)^k.$$

Therefore the time for the customers in  $Q_2$  at  $T$  to complete service in  $Q_2$  has the distribution given by a mass at the origin,  $1 - \lambda/\mu_2$ , and a density function,

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$$D(t) = \sum_{k=1}^{\infty} (1 - \lambda/\mu_2)(\lambda/\mu_2)^k [\mu_2 e^{-\mu_2 t}]_k ;$$

where  $[\cdot]_k$  represents the  $k$ -fold convolution of the density in the square brackets (with itself). It is well known that

$$[\mu_2 e^{-\mu_2 t}]_k = \mu_2 e^{-\mu_2 t} (\mu_2 t)^{k-1} / (k - 1)!$$

Hence

$$(1) \quad D(t) = (\lambda/\mu_2)(\mu_2 - \lambda)e^{-(\mu_2 - \lambda)t}.$$

(This result can be written down almost at once if it is realized that Jackson's theorem implies the independence of the virtual delay in  $Q_2$  and the state of  $Q_1$  at any instant.)

The customer entering  $Q_1$  at  $T$  will be undelayed in  $Q_2$  if and only if his service time in  $Q_1$  is greater than the total time required to serve all customers who were in  $Q_2$  at  $T$ . The service time in  $Q_1$  has the density  $\mu_1 e^{-\mu_1 t}$ ; and hence the probability that this service time exceeds the virtual delay in  $Q_2$  at  $T$  is given by

$$P = 1 - \frac{\lambda}{\mu_2} + \int_0^{\infty} e^{-\mu_1 t} D(t) dt = 1 - \frac{\lambda}{\mu_2} + \frac{\lambda}{\mu_2} \frac{(\mu_2 - \lambda)}{\mu_1 + \mu_2 - \lambda};$$

and since  $\lambda < \mu_2$ ,  $P > 1 - \lambda/\mu_2$ .

But since  $P = \Pr \{W_2 = 0 \mid W_1 = 0\}$ , this contradicts the necessary condition for the independence of the delays, namely that  $P$  be equal to  $1 - \lambda/\mu_2$ .

It should be noted that the assumption of order-of-arrival service (or that of any other queue discipline) does not enter the above argument. The only random variables which are relevant are the service time in  $Q_1$  and the virtual delay in  $Q_2$ , neither of which depends on queue discipline.

If we now add the assumption of order-of-arrival service in  $Q_2$ , we can easily calculate the conditional delay distribution in  $Q_2$  for calls undelayed in  $Q_1$ .

The delay in  $Q_2$  will exceed some number  $t$ , given that the delay in  $Q_1$  was zero, if and only if the service time in  $Q_1$  is less than the virtual delay in  $Q_2$  (at the arrival of the call in question at  $Q_1$ ) minus  $t$ . Therefore

$$\begin{aligned} \Pr \{W_2 > t \mid W_1 = 0\} &= \int_t^{\infty} [1 - e^{-\mu_1(x-t)}] \frac{\lambda}{\mu_2} (\mu_2 - \lambda) e^{-(\mu_2 - \lambda)x} dx \\ &= \frac{\lambda}{\mu_2} \left( \frac{\mu_1}{\mu_1 + \mu_2 - \lambda} \right) e^{-(\mu_2 - \lambda)t}, \end{aligned}$$

and further routine calculation gives

$$\Pr \{W_2 > t \mid W_1 > 0\} = \mu_1(\mu_1 + \mu_2 - \lambda)^{-1} e^{-(\mu_2 - \lambda)t}.$$

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