# THE CRITICAL GREEDY SERVER ON THE INTEGERS IS RECURRENT 

By James R. Cruise ${ }^{1}$ and Andrew R. Wade<br>Heriot-Watt University and Durham University


#### Abstract

Each site of $\mathbb{Z}$ hosts a queue with arrival rate $\lambda$. A single server, starting at the origin, serves its current queue at rate $\mu$ until that queue is empty, and then moves to the longest neighbouring queue. In the critical case $\lambda=\mu$, we show that the server returns to every site infinitely often. We also give a sharp iterated logarithm result for the server's position. Important ingredients in the proofs are that the times between successive queues being emptied exhibit doubly exponential growth, and that the probability that the server changes its direction is asymptotically equal to $1 / 4$.


1. Introduction and main results. The following continuous-time stochastic model was introduced by Kurkova and Menshikov [13]. Each site of the onedimensional integer lattice $\mathbb{Z}$ is associated with a queue. Each queue has an independent Poisson arrival stream of rate $\lambda \in(0, \infty)$. The system has a single server, which starts at the origin at time 0 . The server serves the queue at its current site exhaustively at rate $\mu \in(0, \infty)$. If the queue at the current site is empty at time $t \geq 0$, the server moves to one of the two neighbouring sites using a greedy policy: it chooses to move to the site with the longest queue (measured at time $t$ ), randomly breaking any tie. The server moves (deterministically) at unit speed, and so arrives at the new site at time $t+1$, at which time it starts to serve the new queue. Of interest is the asymptotic behaviour of $S(t)$, the location of the server at time $t \geq 0$.

There are 3 cases. The least interesting is when $\lambda>\mu$ and any queue under service is transient, so each time that the server starts serving a nonempty queue, there is a (uniformly) positive probability that the server remains at the site for all time. Thus with probability 1 , the server changes site only finitely many times, so $S(t)$ converges almost surely (a.s.); see Theorem 1.1 of [13].

The main object of study in [13] is the case $\lambda<\mu$. Theorem 1.2 of [13] shows that in this case the server changes its direction only finitely many times, so that the server eventually moves from site to site in a single direction, and $S(t) \rightarrow \pm \infty$ a.s. The intuition behind this result is as follows. Any queue under service is now

[^0]recurrent, so becomes emptied in finite time. Consider the server's first visit to site $x>0$ at time $t$ (say). At time $t$, with very high probability, the queue at $x-1$ will be essentially empty, while the queues at $x$ and $x+1$ will have lengths concentrated about $\lambda t$. It takes time about $c t$ for the server to empty the queue at site $x$, where $c$ is a positive constant depending on $\lambda$ and $\mu$, and in this time there will be about $\lambda c t$ new arrivals at the queues at sites $x-1$ and $x+1$. So by the time the queue at site $x$ is emptied, the queue lengths at sites $x-1$ and $x+1$ are about $\lambda c t$ and $(\lambda+\lambda c) t$, respectively. The fluctuations are of order $t^{1 / 2}$, and so with very high probability, the server will choose to go to site $x+1$ next.

In the present paper, we study the critical case $\lambda=\mu$, which was left open in [13]. The analysis of this case seems somewhat more delicate. Again, any queue under service is recurrent. But now an attempt to follow the idea of the argument sketched in the previous case reveals a new issue. Once again, upon the server's first arrival at site $x$, the queues at $x$ and $x+1$ will have lengths about $\lambda t$ while the queue at site $x-1$ will be essentially empty. But now the queue at site $x$ is critically recurrent, and so typically takes time of order $t^{2}$ to empty. In this time, the fluctuations in the new arrivals at sites $x-1$ and $x+1$ are of order $t$, that is, on the same scale as the initial difference in queue lengths. So it seems likely that the server will change direction many times; an understanding of the details of this behaviour seems necessary to obtain the asymptotic behaviour of the server.

In the case $\lambda=\mu$, Menshikov and Kurkova [13] proved that

$$
\begin{equation*}
\limsup _{t \rightarrow \infty}|S(t)|=+\infty \quad \text { a.s. } \tag{1.1}
\end{equation*}
$$

showing that the server does not get stuck. Our main result is that the server is recurrent, in the sense that it returns to every site infinitely many times.

ThEOREM 1.1. Suppose that $\lambda=\mu \in(0, \infty)$. Then, a.s., for every $x \in \mathbb{R}$, the set $\{t \geq 0: S(t)=x\}$ is unbounded.

We also establish the following result on the growth rate of $S(t)$.
THEOREM 1.2. Suppose that $\lambda=\mu \in(0, \infty)$. Then, a.s.,

$$
\limsup _{t \rightarrow \infty} \frac{S(t)}{\sqrt{\log \log t \log \log \log \log t}}=\sqrt{\frac{6}{\log 2}}
$$

and

$$
\liminf _{t \rightarrow \infty} \frac{S(t)}{\sqrt{\log \log t \log \log \log \log t}}=-\sqrt{\frac{6}{\log 2}} .
$$

The rest of this paper is devoted to the proofs of Theorems 1.1 and 1.2. We give a concrete construction of the process, via a discrete-time process that is the basic
object of study in this paper, in Section 2. In Section 2, we also describe the main steps in the proof and give the outline of the rest of the paper.

The greedy server on $\mathbb{Z}$ is a variant of the greedy server problem introduced in [5] and surveyed in [17], in which a server greedily moves from job to job arriving randomly in some space, such as on a line or a circle; see also [9]. Also related is the so-called greedy walk problem [2]. These models have received significant attention over several decades, in part because the dynamics of the server possess features of both self-interacting processes and processes in random environments, which remain very active topics of current research, and because the problems they pose are challenging. A number of open problems remain: see, for example, [2, 17].

A continuum analogue of our problem on $\mathbb{Z}$ is the greedy walk on $\mathbb{R}$, for which it was recently shown that the server escapes to infinity [10], in contrast to our Theorem 1.1.
2. Discrete-time process and paper outline. For the remainder of the paper we fix $\lambda=\mu \in(0, \infty)$. We write $\mathbb{Z}_{+}:=\{0,1,2, \ldots\}$ and $\mathbb{N}:=\{1,2,3, \ldots\}$.

We will study the continuous-time process described in Section 1 via a discretetime process obtained by observing the full process at the $n$th time at which the server empties a queue. Consider a Markov process $\Psi_{n}=\left(Q_{n}, X_{n}, T_{n}\right), n \in \mathbb{Z}_{+}$, where $Q_{n}=\left(Q_{n}(x)\right)_{x \in \mathbb{Z}} \in\left(\mathbb{Z}_{+} \cup\{*\}\right)^{\mathbb{Z}}, X_{n} \in \mathbb{Z}$, and $T_{n} \in \mathbb{R}_{+}$. If $Q_{n}(x) \in \mathbb{Z}_{+}$, that is the number of customers at queue $x \in \mathbb{Z}$; if $Q_{n}(x)=*$ then this indicates that the length of the queue at $x \in \mathbb{Z}$ is not yet being tracked. The coordinate $X_{n}$ represents the location of the server when a queue is emptied for an $n$th time, and $T_{n}$ represents the total time that has elapsed (i.e., the sum of all the services times plus the travel times up to this point).

Set $Q_{0}(x):=0$ for $|x| \leq 3$ and $Q_{0}(x):=*$ for $|x| \geq 4$; set $X_{0}:=0$ and $T_{0}:=$ 0 . We describe the law of this process by its Markovian transitions. The random ingredients that go into this description are as follows. Let $\xi_{1}, \xi_{2}, \ldots$ be i.i.d. with $\mathbb{P}\left(\xi_{1}=+1\right)=\mathbb{P}\left(\xi_{1}=-1\right)=1 / 2$ (these will be the tie-breaking variables).

We write $P(\kappa)$ to denote a Poisson random variable with mean $\kappa \in \mathbb{R}_{+}$; for a random variable $W$ on $\mathbb{R}_{+}$we write $P(W)$ to denote a random variable that, conditional on $W$, has a Poisson distribution with mean $W$.

Let $\left(Z_{t}, t \in \mathbb{R}_{+}\right)$denote an $M / M / 1$ queue with arrival rate $\lambda$ and service rate $\mu$, with $Z_{0}=k \in \mathbb{Z}_{+}$initial customers; let $\zeta(k)$ denote a random variable distributed as $\inf \left\{t \geq 0: Z_{t}=0\right\}$, the time to empty for the queue. Similarly, conditional on a random variable $W \in \mathbb{Z}_{+}, \zeta(W)$ is distributed as the time to empty the queue started from $Z_{0}=W$.

Given $\left(Q_{n}, X_{n}, T_{n}\right)$ for $n \in \mathbb{Z}_{+}$, generate $\left(Q_{n+1}, X_{n+1}, T_{n+1}\right)$ as follows:

- Define

$$
\eta_{n+1}:= \begin{cases}+1 & \text { if } Q_{n}\left(X_{n}+1\right)>Q_{n}\left(X_{n}-1\right) \\ -1 & \text { if } Q_{n}\left(X_{n}-1\right)>Q_{n}\left(X_{n}+1\right)\end{cases}
$$

If $Q_{n}\left(X_{n}+1\right)=Q_{n}\left(X_{n}-1\right)$, then take $\eta_{n+1}=\xi_{n}$.

- Let $X_{n+1}=X_{n}+\eta_{n+1}$.
- Let $\tau_{n+1}$ be distributed as 1 plus $\zeta\left(Q_{n}\left(X_{n+1}\right)+P(\lambda)\right)$.
- Let $T_{n+1}=T_{n}+\tau_{n+1}$.
- For every $k \in \mathbb{Z} \backslash\left\{X_{n+1}\right\}$ such that $Q_{n}(k) \neq *$, take $Q_{n+1}(k)$ to be distributed as $Q_{n}(k)+P\left(\lambda \tau_{n+1}\right)$, independently for each $k$.
- If $Q_{n}\left(X_{n+1}+3 \eta_{n}\right)=*$ then let $Q_{n+1}\left(X_{n+1}+3 \eta_{n}\right)$ be distributed as $P\left(\lambda T_{n+1}\right)$.
- Set $Q_{n+1}\left(X_{n+1}\right)=0$.

Note that $Q_{n}\left(X_{n}\right)=0$ for all $n$, and $T_{n}=\sum_{k=1}^{n} \tau_{k}$. If $a_{n}=\min _{0 \leq j \leq n} X_{n}$ and $b_{n}=\max _{0 \leq j \leq n} X_{n}$, then at time $T_{n}$ all the queues in the interval [ $a_{n}, b_{n}$ ] have been visited at least once, the server has inspected the length of no queue outside the interval $\left[a_{n}-1, b_{n}+1\right]$, and, by construction, $Q_{n}(x) \neq *$ for $x \in\left[a_{n}-3, b_{n}+3\right]$, so the process tracks the queue lengths within distance 3 of the queues visited so far.

For $n \in \mathbb{Z}_{+}$, define the $\sigma$-algebra $\mathcal{F}_{n}:=\sigma\left(\Psi_{0}, \xi_{0}, \Psi_{1}, \xi_{1}, \ldots, \Psi_{n}, \xi_{n}\right)$. For $n \in$ $\mathbb{N}$, clearly both $\tau_{n}=T_{n}-T_{n-1}$ and $\eta_{n}=X_{n}-X_{n-1}$ are $\mathcal{F}_{n}$-measurable, but it is important to observe that $X_{n+1}$ and $\eta_{n+1}$ are also $\mathcal{F}_{n}$-measurable. Thus $\left(X_{n}, \eta_{n}\right)$ is $\mathcal{F}_{n-1}$-measurable. Note that $\tau_{n} \geq 1$, a.s., so that $T_{n} \geq n$, a.s.

Let $N_{t}:=\max \left\{n \in \mathbb{Z}_{+}: T_{n} \leq t\right\}$ denote the number of times that a queue has been emptied by time $t$. Since $T_{n} \rightarrow \infty$ a.s., we have $N_{t}<\infty$ a.s. for all $t \in \mathbb{R}_{+}$; indeed, $N_{t} \leq T_{N_{t}} \leq t$, a.s. Moreover, $N_{t}$ is nondecreasing in $t$. Note $T_{N_{t}+1}>t$. Thus if $N_{t} \rightarrow N<\infty$, we have $T_{N+1}=\infty$ which contradicts $T_{n}<\infty$ for all $n$; hence $N_{t} \rightarrow \infty$ a.s. as $t \rightarrow \infty$.

Observe that $X_{N_{t}}$ is the most recent queue that was emptied prior to time $t$, and $X_{N_{t}+1}$ is the next queue to be emptied after time $t$. Also, $T_{N_{t}} \leq t$ is the time at which the most recently emptied queue was emptied. It follows that we have for the server's location $S(t)$ the representation

$$
S(t)= \begin{cases}X_{N_{t}+1} & \text { if } t-T_{N_{t}} \geq 1  \tag{2.1}\\ X_{N_{t}}+\left(t-T_{N_{t}}\right)\left(X_{N_{t}+1}-X_{N_{t}}\right) & \text { if } t-T_{N_{t}} \leq 1\end{cases}
$$

We end this section by outlining the main steps in the proofs of Theorems 1.1 and 1.2 , and some of the underlying intuition. The first key ingredient is that $\tau_{n}$ and $T_{n}$ exhibit doubly exponential growth (see Propositions 4.1 and 4.2). This very rapid growth in the time-scales suggests an effective memorylessness for the system: the configuration of the discrete-time system more than one or two time-steps ago is not important. This provides the intuition behind the second key ingredient, which is establishing (in Proposition 5.1) that the turning probability converges:

$$
\begin{equation*}
\mathbb{P}\left(\eta_{n+1} \neq \eta_{n} \mid \mathcal{F}_{n-1}\right) \rightarrow \frac{1}{4} \quad \text { a.s. } \tag{2.2}
\end{equation*}
$$

Some rough heuristics behind this result are as follows. Because of the doubleexponential growth, when the server arrives at a queue, the size of the new queue
is about the same as the neighbour ahead of it, whereas the queue behind is essentially empty. In order for the server to backtrack, two conditions must be satisfied: the difference between the sizes of the queues ahead and behind must (i) reach zero before the current queue is emptied, and (ii) be negative when the current queue is emptied. The probability of (i) is close to $1 / 2$, and when (i) occurs the conditional probability of (ii) equals $1 / 2$, hence the $1 / 4$.

The convergence of the turning probability at (2.2) means that the server's motion is asymptotically similar to the Gillis-Domb-Fisher correlated random walk [3]. In fact, more than convergence in (2.2) is necessary: we need a bound on the rate of convergence with $n$. Fairly rough estimates are enough, due to the double-exponential growth of the time-scales. The double-exponential growth is also the origin of the iterated logarithm in Theorem 1.2; the precise value of the constant comes in part from the value of (2.2). A technical device central to the proofs of both theorems is the construction of a function $f\left(X_{n}, \eta_{n}\right)$ of the process that is close to a martingale.

The outline of the rest of the paper is as follows. Section 3 collects some results on the random variables $\zeta(k)$ that we will need in our analysis. Section 4 contains the key estimates on the growth of $\tau_{n}$ and $T_{n}$. Section 5 contains the convergence result for the turning probability. Section 6 contains the martingale construction that allows us to complete the proofs of Theorems 1.1 and 1.2. Finally, the Appendix collects a couple of auxiliary results used in the analysis.
3. The critically-loaded queue. Let $\left(Z_{t}, t \in \mathbb{R}_{+}\right)$be a continuous-time symmetric simple random walk on $\mathbb{Z}$ with jump rate $2 \lambda$, that is, for every $x \in \mathbb{Z}$, for all $t \in \mathbb{R}_{+}$,

$$
\mathbb{P}\left(Z_{t+h}=x \pm 1 \mid Z_{t}=x\right)=\lambda h+o(h),
$$

as $h \rightarrow 0$. Suppose that $Z_{0}=k \in \mathbb{Z}_{+}$and let $\zeta(k):=\inf \left\{t \geq 0: Z_{t}=0\right\}$, the time to reach 0 started from $k$. Note that up until $\zeta(k), Z_{t}$ is distributed as the number of customers in an $M / M / 1$ queue with arrival rate and service rate both equal to $\lambda \in(0, \infty)$; so $\zeta(k)$ is the time to empty such an $M / M / 1$ queue, started from $k \in \mathbb{Z}_{+}$initial customers, as described in Section 2.

First we collect several straightforward results about $\zeta(k)$ that we need in the rest of the paper.

Lemma 3.1. (a) For $k \geq \ell \geq 0, \zeta(k)$ stochastically dominates $\zeta(\ell)$.
(b) For any $\alpha \in(0,2)$ and $c \in(0, \infty)$ there exist $\varepsilon>0$ and $k_{1} \in \mathbb{N}$ such that

$$
\mathbb{P}\left(\zeta(k) \leq c k^{\alpha}\right) \leq \exp \left\{-k^{\varepsilon}\right\} \quad \text { for all } k \geq k_{1}
$$

(c) For any $\beta \in(2, \infty)$ and $c \in(0, \infty)$ there exist $\varepsilon>0$ and $k_{2} \in \mathbb{N}$ such that

$$
\mathbb{P}\left(\zeta(k) \geq c k^{\beta}\right) \leq k^{-\varepsilon} \quad \text { for all } k \geq k_{2}
$$

Before proving this lemma, we make some observations. Suppose $Z_{0}=k \in \mathbb{Z}_{+}$. Then we can represent $\zeta(k)$ as

$$
\begin{equation*}
\zeta(k)=Y_{1}+\cdots+Y_{k}, \tag{3.1}
\end{equation*}
$$

where

$$
Y_{j}=\inf \left\{t \geq 0: Z_{t}=j-1\right\}-\inf \left\{t \geq 0: Z_{t}=j\right\}
$$

Note that, by the strong Markov property and the spatial homogeneity of the random walk, the $Y_{j}$ in (3.1) are i.i.d. copies of $\zeta$ (1).

It is well known that for $k \in \mathbb{N}, \zeta(k)$ has density

$$
f_{k}(u):=\frac{k}{u} I_{k}(2 \lambda u) \mathrm{e}^{-2 \lambda u} \quad \text { for } u>0
$$

see, for example, Sections II. 7 and XIV. 6 of [8]. Here, $I_{k}$ is the modified Bessel function of the first kind:

$$
I_{k}(u):=\sum_{j=0}^{\infty} \frac{(u / 2)^{2 j+k}}{j!(j+k)!}
$$

In particular, the density of $\zeta(1)$ is

$$
\begin{equation*}
f(u):=f_{1}(u)=\frac{1}{u} I_{1}(2 \lambda u) \mathrm{e}^{-2 \lambda u}=\frac{1}{2 \sqrt{\pi \lambda}} u^{-3 / 2}+O\left(u^{-5 / 2}\right), \tag{3.2}
\end{equation*}
$$

as $u \rightarrow \infty$, using the asymptotic expressions of [20], page 203. Note that $f(u)>$ 0 for all $u \in(0, \infty)$. Let $F(u):=\mathbb{P}(\zeta(1) \leq u)$ and $\bar{F}(u):=\mathbb{P}(\zeta(1)>u)$. Then, by (3.2),

$$
\begin{equation*}
\bar{F}(u)=\int_{u}^{\infty} f(v) \mathrm{d} v=\frac{1}{\sqrt{\pi \lambda}} u^{-1 / 2}+O\left(u^{-3 / 2}\right) \tag{3.3}
\end{equation*}
$$

as $u \rightarrow \infty$.
Proof of Lemma 3.1. For $0 \leq \ell \leq k$, the representation (3.1) gives $\zeta(k) \geq$ $\zeta(\ell)$ in the obvious coupling, so we get part (a).

For part (b), we use (3.1) and the fact that $Y_{j} \geq 0$ to write

$$
\begin{aligned}
\mathbb{P}(\zeta(k) \leq r) & \leq \mathbb{P}\left(\max _{1 \leq j \leq k} Y_{j} \leq r\right) \\
& =\mathbb{P}\left(\bigcap_{j=1}^{k}\left\{Y_{j} \leq r\right\}\right) \\
& =\left(1-(\pi \lambda(1+o(1)) r)^{-1 / 2}\right)^{k},
\end{aligned}
$$

as $r \rightarrow \infty$, by (3.3). In particular, taking $r=c k^{\alpha}$ with $c, \alpha>0$ gives

$$
\mathbb{P}\left(\zeta(k) \leq c k^{\alpha}\right) \leq\left(1-\left(\pi \lambda c(1+o(1)) k^{\alpha}\right)^{-1 / 2}\right)^{k}
$$

as $k \rightarrow \infty$, so that

$$
\log \mathbb{P}\left(\zeta(k) \leq c k^{\alpha}\right) \leq k \log \left(1-\left(\pi \lambda c(1+o(1)) k^{\alpha}\right)^{-1 / 2}\right) \sim-(\pi \lambda c)^{-1 / 2} k^{1-(\alpha / 2)}
$$

which gives part (b).
For part (c), let $p \in(1 / \beta, 1 / 2)$. Note from (3.3) that the $Y_{j}$ appearing in (3.1) have $\mathbb{E}\left(Y_{j}^{p}\right) \leq C$ for some $C<\infty$. Then by subadditivity of the function $y \mapsto$ $y^{p}$ we have from (3.1) that $\mathbb{E}\left(\zeta(k)^{p}\right) \leq \sum_{j=1}^{k} \mathbb{E}\left(Y_{j}^{p}\right) \leq C k$. Hence, by Markov's inequality,

$$
\mathbb{P}\left(\zeta(k) \geq c k^{\beta}\right)=\mathbb{P}\left(\zeta(k)^{p} \geq c^{p} k^{\beta p}\right) \leq C c^{-p} k^{1-\beta p}
$$

which, by choice of $p$, gives part (c).
Let $\Phi$ be the distribution function of the standard normal distribution, and let $\bar{\Phi}(u):=1-\Phi(u)$ for $u \in \mathbb{R}$. We say that $S$ has a Lévy distribution with location parameter 0 and scale parameter 1 (see [14], Section 1.1) if $S \in \mathbb{R}_{+}$has distribution function given by

$$
\begin{equation*}
F_{S}(u):=\mathbb{P}(S \leq u)=2 \bar{\Phi}\left(u^{-1 / 2}\right) \quad \text { for } u>0 . \tag{3.4}
\end{equation*}
$$

Note that the density $f_{S}(u):=F_{S}^{\prime}(u)$ corresponding to (3.4) is

$$
\begin{equation*}
f_{S}(u)=\frac{1}{\sqrt{2 \pi}} u^{-3 / 2} \mathrm{e}^{-u^{-1} / 2} \quad \text { for } u>0 \tag{3.5}
\end{equation*}
$$

Lemma 3.2. Let $S$ be a random variable with the distribution given by (3.4). There exists a constant $C \in \mathbb{R}_{+}$such that, for all $k \in \mathbb{N}$,

$$
\sup _{u \in \mathbb{R}_{+}}\left|\mathbb{P}\left(k^{-2} \zeta(k) \leq u\right)-F_{S}(2 \lambda u)\right| \leq C k^{-1}
$$

Proof. For the purposes of this proof only, we take $Z_{0}=0$. Let $D:=$ $D\left(\mathbb{R}_{+}, \mathbb{R}\right)$ denote the space of functions from $\mathbb{R}_{+} \rightarrow \mathbb{R}$ that are right continuous and have left limits, endowed with the Skorokhod metric. Define for $m \in \mathbb{N}$,

$$
z_{m}(t):=m^{-1 / 2} Z_{m t} \quad \text { for } t \geq 0
$$

Then $z_{m} \in D$ for each $m \in \mathbb{N}$. Let $\left(b(t), t \in \mathbb{R}_{+}\right)$denote standard Brownian motion started at $b_{0}=0$. The invariance principle for continuous-time random walks implies that as $m \rightarrow \infty, z_{m} \Rightarrow \sqrt{2 \lambda} b$ in the sense of weak convergence on $D$ (one may apply Theorem 7.1.4 of [7], pages 339-340, for instance).

For $z \in D$, let $\sigma(z):=\inf \{t \geq 0: z(t)>1\}$. For Brownian motion, we have that $\sigma(b)=\inf \{t \geq 0: b(t)=1\}$ a.s., and, for any $\varepsilon>0, \sup _{0 \leq s \leq \sigma(b)-\varepsilon} b(s)<1$, a.s. Thus the set of discontinuities of the mapping $z \mapsto \sigma(z)$ has measure zero under the measure induced by Brownian motion (see Section 5.7.5 of [21]). So by the
mapping theorem (see, e.g., Theorem 2.7 of [1]) we get $\sigma\left((2 \lambda)^{-1 / 2} z_{m}\right) \xrightarrow{\mathrm{d}} S:=$ $\sigma(b)$ (where $\xrightarrow{\mathrm{d}}$ denotes convergence in distribution). Here,

$$
\begin{aligned}
\sigma\left((2 \lambda)^{-1 / 2} z_{m}\right) & =\inf \left\{t \geq 0: Z_{m t}>\sqrt{2 \lambda m}\right\} \\
& =m^{-1} \inf \left\{s \geq 0: Z_{s} \geq 1+\lfloor\sqrt{2 \lambda m}\rfloor\right\} \\
& \stackrel{d}{=} m^{-1} \zeta(1+\lfloor\sqrt{2 \lambda m}\rfloor)
\end{aligned}
$$

where $\stackrel{d}{=}$ denotes equality in distribution. Setting $k=1+\lfloor\sqrt{2 \lambda m}\rfloor \in \mathbb{N}$, we have that $2 \lambda / k^{2}=m^{-1}+O\left(m^{-3 / 2}\right)$ so that, as $k \rightarrow \infty$,

$$
\begin{equation*}
\frac{2 \lambda}{k^{2}} \zeta(k) \xrightarrow{\mathrm{d}} S . \tag{3.6}
\end{equation*}
$$

The reflection principle for Brownian motion (see, e.g., [6], page 372) shows that

$$
\mathbb{P}(S>u)=1-2 \mathbb{P}(b(u) \geq 1)=2 \Phi\left(u^{-1 / 2}\right)-1
$$

so $S$ has the distribution given by (3.4).
It remains to estimate the rate of convergence in (3.6). By (3.3) and Theorem 2.6.7 of [11], we have that $\zeta(1)$ is in the normal domain of attraction of a positive stable law with index $1 / 2$. Indeed, $S$ is stable with index $1 / 2$ since, by the scaling and strong Markov properties of Brownian motion, for any $m \in \mathbb{N}$,

$$
\begin{aligned}
& S \stackrel{d}{=} \inf \left\{t \geq 0: m^{-1} b\left(m^{2} t\right)=1\right\} \\
& \quad=m^{-2} \inf \{t \geq 0: b(t)=m\} \\
& \stackrel{d}{=} m^{-2}\left(S_{1}+\cdots+S_{m}\right),
\end{aligned}
$$

where the $S_{j}$ are independent copies of $S$. Thus we can apply results on the rate of convergence in the stable central limit theorem for the sum in (3.1). First note that, by Taylor's theorem,

$$
\begin{aligned}
\Phi\left(u^{-1 / 2}\right) & =\Phi(0)+\Phi^{\prime}(0) u^{-1 / 2}+\frac{\Phi^{\prime \prime}(0)}{2} u^{-1}+O\left(u^{-3 / 2}\right) \\
& =\frac{1}{2}+\frac{1}{\sqrt{2 \pi}} u^{-1 / 2}+O\left(u^{-3 / 2}\right)
\end{aligned}
$$

as $u \rightarrow \infty$. Thus if $\bar{F}_{S}(u):=1-F_{S}(u)$ we have from (3.4) that

$$
\begin{equation*}
\bar{F}_{S}(2 \lambda u)=2 \Phi\left((2 \lambda u)^{-1 / 2}\right)-1=\frac{1}{\sqrt{\pi \lambda}} u^{-1 / 2}+O\left(u^{-3 / 2}\right) \tag{3.7}
\end{equation*}
$$

as $u \rightarrow \infty$. Combining (3.7) with (3.3), we have that

$$
\left|F(u)-F_{S}(2 \lambda u)\right|=O\left(u^{-3 / 2}\right)
$$

This condition enables one to verify standard "pseudomoments" conditions for Berry-Esseen bounds in stable limit theorems. Indeed, setting $H(u)=F(u)-$ $F_{S}(2 \lambda u)$ and

$$
\mu_{\ell}=\int_{0}^{\infty} u^{\ell} \mathrm{d} H(u) \quad \text { and } \quad v_{\ell}=\int_{0}^{\infty}|u|^{\ell}|\mathrm{d} H(u)|,
$$

we have that $\nu_{1}<\infty$ and $\mu_{0}=0$, so we may apply the results of [18] (which has a statement but no proof), [15] (Corollary 1) or [4] (combine Theorem 3.11 of [4], page 66, with Lemma 2.5 of [4], page 27). This gives the result.
4. Time-scale estimates. In this section, we study the asymptotics of $\tau_{n}$ and $T_{n}$. First we have a lower bound.

Proposition 4.1. For any $\alpha \in(1,2), T_{n} \geq \tau_{n} \geq \mathrm{e}^{\alpha^{n}}$ for all but finitely many $n$, a.s.

We also have the following upper bound.
Proposition 4.2. For any $\beta \in(2, \infty), \tau_{n} \leq T_{n} \leq \mathrm{e}^{\beta^{n}}$ for all but finitely many n, a.s.

REMARK. A rough calculation (cf. Lemma 5.2 below) suggests that we may have

$$
\lim _{n \rightarrow \infty} \frac{\log \tau_{n}}{2^{n}}=\gamma \quad \text { a.s., }
$$

and the same for $T_{n}$. Here, $\gamma \in(0, \infty)$ is a random variable with representation $\gamma=\sum_{i=1}^{\infty} 2^{-i} \log \left(\lambda S_{i} / 2\right)$, where $S_{1}, S_{2}, \ldots$ are independent random variables with distribution given by (3.4). To establish Theorems 1.1 and 1.2 , however, the bounds in Propositions 4.1 and 4.2 are sufficient (in fact, for Theorem 1.1, we need only the lower bound).

We work towards the proof of Proposition 4.1. We start with a crude bound. Here and elsewhere, "i.o." stands for "infinitely often".

LEMMA 4.3. We have $\tau_{n} \geq n^{2}$ i.o., a.s.

Proof. We have from the description in Section 2 and Lemma 3.1(a) that $\tau_{n}$ stochastically dominates $\zeta\left(Q_{n-1}\right)$, where $Q_{n-1}:=Q_{n-1}\left(X_{n}\right)$. Moreover, since $X_{n} \neq X_{n-1}$, we have that the queue at $X_{n}$ is not being served between times $T_{n-2}$ and $T_{n-1}$, and in that time accumulates a Poisson number of arrivals with
mean $\lambda \tau_{n-1} \geq \lambda$, since $\tau_{n-1} \geq 1$ a.s. Hence $Q_{n-1}$ stochastically dominates a Poisson random variable with mean $\lambda$, independently of $\tau_{n-1}, \tau_{n-2}, \ldots$. Hence $\left(\tau_{n}\right)_{n}$ stochastically dominates $\left(Z_{n}\right)_{n}$, where $Z_{1}, Z_{2}, \ldots$ are i.i.d. with

$$
\begin{aligned}
\mathbb{P}\left(Z_{1}>r\right) & =\mathbb{P}(\zeta(P(\lambda)) \geq r) \\
& \geq \mathbb{P}(P(\lambda) \geq 1) \mathbb{P}(\zeta(1)>r) \\
& \geq\left(1-\mathrm{e}^{-\lambda}\right)(\pi \lambda(1+o(1)) r)^{-1 / 2}
\end{aligned}
$$

as $r \rightarrow \infty$, by (3.3). In particular, $\sum_{n \geq 1} \mathbb{P}\left(Z_{n}>n^{2}\right)=\infty$, and so $Z_{n} \geq n^{2}$ i.o., by the Borel-Cantelli lemma, and hence the same is true of $\tau_{n}$.

The next result gives conditions under which an a.s. lower bound for $\tau_{n}$ that holds infinitely often can be converted into a bound that holds all but finitely often.

Lemma 4.4. Let $b_{1}, b_{2}, \ldots \in(0, \infty)$ and $\alpha \in(1,2)$ be such that:
(i) $\lim _{n \rightarrow \infty} b_{n}=\infty$;
(ii) $\lim _{n \rightarrow \infty}\left(b_{n+1} / b_{n}^{\alpha}\right)=0$;
(iii) $\sum_{n=1}^{\infty} \mathrm{e}^{-b_{n}^{\varepsilon}}<\infty$ for every $\varepsilon>0$.

Suppose that $\mathbb{P}\left(\tau_{n}>b_{n}\right.$ i.o. $)=1$. Then $\tau_{n}>b_{n}$ for all but finitely many $n$, a.s.
Proof. We have from Lemma 3.1(a) that, given $\mathcal{F}_{n}, \tau_{n+1}$ stochastically dominates $\zeta\left(Q_{n}\right)$, where $Q_{n}:=Q_{n}\left(X_{n+1}\right)$. Thus

$$
\begin{aligned}
\mathbb{P}\left(\tau_{n+1} \leq b_{n+1}, \tau_{n}>b_{n}\right) \leq & \mathbb{P}\left(\zeta\left(Q_{n}\right) \leq b_{n+1}, \tau_{n}>b_{n}\right) \\
\leq & \mathbb{P}\left(\zeta\left(Q_{n}\right) \leq b_{n+1}, Q_{n} \geq \lambda \tau_{n} / 2, \tau_{n}>b_{n}\right) \\
& +\mathbb{P}\left(Q_{n} \leq \lambda \tau_{n} / 2, \tau_{n}>b_{n}\right)
\end{aligned}
$$

Moreover, given $\tau_{n}, Q_{n}$ stochastically dominates $P\left(\lambda \tau_{n}\right)$, so that

$$
\begin{aligned}
& \mathbb{P}\left(\tau_{n+1} \leq b_{n+1}, \tau_{n}>b_{n}\right) \leq \mathbb{P}\left(\zeta\left(Q_{n}\right) \leq b_{n+1}, Q_{n} \geq \lambda b_{n} / 2\right) \\
&+\mathbb{P}\left(P\left(\lambda \tau_{n}\right) \leq \lambda \tau_{n} / 2, \tau_{n}>b_{n}\right)
\end{aligned}
$$

By another application of Lemma 3.1(a), we have

$$
\begin{aligned}
\mathbb{P}\left(\zeta\left(Q_{n}\right) \leq b_{n+1}, Q_{n} \geq \lambda b_{n} / 2\right) & \leq \mathbb{P}\left(\zeta\left(\left\lfloor\lambda b_{n} / 2\right\rfloor\right) \leq b_{n+1}\right) \\
& \leq \mathbb{P}\left(\zeta\left(\left\lfloor\lambda b_{n} / 2\right\rfloor\right) \leq\left\lfloor\lambda b_{n} / 2\right\rfloor^{\alpha}\right),
\end{aligned}
$$

for all $n$ sufficiently large, since (i) and (ii) imply that $b_{n+1}<\left\lfloor\lambda b_{n} / 2\right\rfloor^{\alpha}$ for $n$ large enough. Hence, by Lemma 3.1(b) and the fact that $b_{n} \rightarrow \infty$, for some $\varepsilon>0$,

$$
\mathbb{P}\left(\zeta\left(Q_{n}\right) \leq b_{n+1}, Q_{n} \geq \lambda b_{n} / 2\right) \leq \mathrm{e}^{-b_{n}^{\varepsilon}}
$$

for all $n$ sufficiently large. On the other hand,

$$
\mathbb{P}\left(P\left(\lambda \tau_{n}\right) \leq \lambda \tau_{n} / 2, \tau_{n}>b_{n}\right) \leq \sup _{s \geq b_{n}} \mathbb{P}(P(\lambda s) \leq \lambda s / 2) \leq \mathrm{e}^{-\delta b_{n}},
$$

for some $\delta>0$, by standard Poisson tail bounds (see, e.g., [16], page 17). Combining these estimates and using the fact that $b_{n} \rightarrow \infty$, we get, for some $\varepsilon>0$,

$$
\mathbb{P}\left(\tau_{n+1} \leq b_{n+1}, \tau_{n}>b_{n}\right) \leq \mathrm{e}^{-b_{n}^{\varepsilon}}
$$

for all $n$ sufficiently large. Then by (iii) and the Borel-Cantelli lemma, we have that $\left\{\tau_{n+1} \leq b_{n+1}, \tau_{n}>b_{n}\right\}$ occurs only finitely often, a.s. In other words, for all $n$ sufficiently large we have $\tau_{n}>b_{n}$ implies $\tau_{n+1}>b_{n+1}$, and since $\tau_{n}>b_{n}$ i.o., the result follows.

We can now deduce the following lower bound, which, despite being far from best possible, is an important step in proving Proposition 4.1.

COROLLARY 4.5. Almost surely, for all but finitely many $n, \tau_{n} \geq n^{2}$.
Proof. We take $b_{n}=n^{2}$ in Lemma 4.4 and apply Lemma 4.3.
The next result, showing that queues are rarely much shorter than we would expect, will be used a couple of times.

Lemma 4.6. Almost surely, for all but finitely many $n, Q_{n}\left(X_{n+1}\right)>\lambda \tau_{n}-$ $\tau_{n}^{3 / 4}$.

Proof. Let $Q_{n}:=Q_{n}\left(X_{n+1}\right)$. Let $n \in \mathbb{N}$. Then, given $\mathcal{F}_{n-1}, Q_{n}$ stochastically dominates a Poisson random variable with mean $\lambda \tau_{n}$. Thus

$$
\begin{aligned}
\mathbb{P}\left(Q_{n}\right. & \left.\leq \lambda \tau_{n}-\tau_{n}^{3 / 4} \mid \mathcal{F}_{n-1}\right) \\
& \leq \mathbb{P}\left(P\left(\lambda \tau_{n}\right) \leq \lambda \tau_{n}-\tau_{n}^{3 / 4}, \tau_{n} \geq n \mid \mathcal{F}_{n-1}\right)+\mathbb{P}\left(\tau_{n} \leq n \mid \mathcal{F}_{n-1}\right) \\
& \leq \sup _{s \geq n} \mathbb{P}\left(P(\lambda s) \leq \lambda s-s^{3 / 4}\right)+\mathbb{P}\left(\tau_{n} \leq n \mid \mathcal{F}_{n-1}\right) \\
& \leq \mathrm{e}^{-n^{\varepsilon}}+\mathbb{P}\left(\tau_{n} \leq n \mid \mathcal{F}_{n-1}\right),
\end{aligned}
$$

for some $\varepsilon>0$ and all $n$ sufficiently large, by Poisson concentration (see, e.g., [16], page 17). In particular, since by Corollary $4.5, \tau_{n} \leq n$ only finitely often, a.s., Lévy's extension of the Borel-Cantelli lemma (see, e.g., [12], Corollary 7.20) implies that $\sum_{n \geq 1} \mathbb{P}\left(\tau_{n} \leq n \mid \mathcal{F}_{n-1}\right)<\infty$, and hence

$$
\sum_{n \geq 1} \mathbb{P}\left(Q_{n} \leq \lambda \tau_{n}-\tau_{n}^{3 / 4} \mid \mathcal{F}_{n-1}\right)<\infty \quad \text { a.s. }
$$

which gives the result.

The next result gives the final ingredient in the proof of Proposition 4.1, and a bound that we will use later.

Lemma 4.7. Let $\alpha \in(1,2)$. Then for some $\varepsilon>0$,

$$
\mathbb{P}\left(\tau_{n+1} \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right) \leq \mathrm{e}^{-n^{\varepsilon}} \quad \text { for all but finitely many } n \text {, a.s. }
$$

In particular, a.s., $\tau_{n+1} \geq \tau_{n}^{\alpha}$ for all but finitely many $n$, and $\tau_{n} / \tau_{n+1} \rightarrow 0$, a.s.
Proof. Let $Q_{n}:=Q_{n}\left(X_{n+1}\right)$. Let $\alpha \in(1,2)$. Given $\mathcal{F}_{n}$, we have from Lemma 3.1(a) that $\tau_{n+1}$ stochastically dominates $\zeta\left(Q_{n}\right)$. Hence

$$
\begin{aligned}
& \mathbb{P}\left(\tau_{n+1} \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right) \\
& \quad \leq \mathbb{P}\left(Q_{n} \leq \lambda \tau_{n} / 2 \mid \mathcal{F}_{n}\right)+\mathbb{P}\left(Q_{n}>\lambda \tau_{n} / 2, \zeta\left(Q_{n}\right) \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right) .
\end{aligned}
$$

Here by Lemma 3.1(a) once more we have

$$
\begin{aligned}
\mathbb{P}\left(Q_{n}>\lambda \tau_{n} / 2, \zeta\left(Q_{n}\right) \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right) & \leq \mathbb{P}\left(\zeta\left(\left\lfloor\lambda \tau_{n} / 2\right\rfloor\right) \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right) \\
& \leq \exp \left\{-\left\lfloor\lambda \tau_{n} / 2\right\rfloor^{\varepsilon}\right\},
\end{aligned}
$$

for some $\varepsilon>0$ and all $n$ sufficiently large, by Lemma 3.1(b). By Corollary 4.5, we have $\tau_{n} \geq n^{2}$ for all $n$ sufficiently large, so since $Q_{n}$ and $\tau_{n}$ are $\mathcal{F}_{n}$-measurable,

$$
\mathbb{P}\left(\tau_{n+1} \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right) \leq \mathbf{1}\left\{Q_{n} \leq \lambda \tau_{n} / 2\right\}+\mathrm{e}^{-n^{\varepsilon}},
$$

for all but finitely many $n$. It follows from Lemma 4.6 that the indicator here vanishes, a.s., for all but finitely many $n$. The probability bound in the lemma follows.

A consequence of the probability bound is

$$
\sum_{n \geq 1} \mathbb{P}\left(\tau_{n+1} \leq \tau_{n}^{\alpha} \mid \mathcal{F}_{n}\right)<\infty \quad \text { a.s. }
$$

Hence, by Lévy's extension of the Borel-Cantelli lemma, $\tau_{n+1} \geq \tau_{n}^{\alpha}$ for all but finitely many $n$. Moreover, Corollary 4.5 shows that $\tau_{n} \rightarrow \infty$ and hence, for all but finitely many $n, \tau_{n} / \tau_{n+1} \leq \tau_{n}^{1-\alpha} \rightarrow 0$.

We can now complete the proof of Proposition 4.1.
Proof of Proposition 4.1. Lemma 4.7 shows that there is some $N_{1}$ with $\mathbb{P}\left(N_{1}<\infty\right)=1$ such that

$$
\begin{equation*}
\tau_{n+1} \geq \tau_{n}^{\alpha} \quad \text { for all } n \geq N_{1} \tag{4.1}
\end{equation*}
$$

Since (by Corollary 4.5) $\tau_{n} \rightarrow \infty$, a.s., we have $\tau_{N} \geq \mathrm{e}$ for some a.s. finite $N \geq N_{1}$. Then iterating (4.1) we have $\tau_{N+k} \geq \mathrm{e}^{\alpha^{k}}$ for all $k \geq 0$. Take $\tilde{\alpha} \in(1, \alpha)$. Then

$$
\tau_{n} \geq \mathrm{e}^{\alpha^{n-N}} \mathbf{1}\{n \geq N\} \geq \mathrm{e}^{\tilde{\alpha}^{n}}
$$

for all but finitely many $n$, giving the result.

REMARK. A posteriori, armed with Proposition 4.1, one can greatly improve the probability bound in Lemma 4.7; as stated, however, it is adequate for its use later in the paper.

The next result shows that $T_{n} / \tau_{n} \rightarrow 1$, a.s., and will be useful in the next section as well as in the proof of Proposition 4.2.

LEMMA 4.8. Almost surely, for all but finitely many $n, T_{n} / \tau_{n} \leq 1+\mathrm{e}^{-6 n}$.
Proof. Let $\alpha \in(1,2)$. We have from Lemma 4.7 and Proposition 4.1 that there exists $N$ with $\mathbb{P}(N<\infty)=1$ such that $\tau_{n+1} \geq \tau_{n}^{\alpha}$ and $\tau_{n} \geq \mathrm{e}^{\alpha^{n}}$ for all $n \geq N$. Set

$$
K:=1+\max _{1 \leq m \leq N-1} \prod_{k=m}^{N-1} \frac{\tau_{k}}{\tau_{k+1}}
$$

Then since $1 \leq \tau_{k}<\infty$, a.s., we have that $K<\infty$, a.s. Now, for $n>N$,

$$
\begin{aligned}
\max _{1 \leq m \leq n-1} \frac{\tau_{m}}{\tau_{n}}= & \max _{1 \leq m \leq n-1} \prod_{k=m}^{n-1} \frac{\tau_{k}}{\tau_{k+1}} \\
\leq & \max _{1 \leq m \leq n-1} \prod_{k=m}^{N-1} \frac{\tau_{k}}{\tau_{k+1}} \prod_{k=N}^{n-1} \frac{\tau_{k}}{\tau_{k+1}} \mathbf{1}\{m \leq N-1\} \\
& +\max _{1 \leq m \leq n-1} \prod_{k=m}^{n-1} \frac{\tau_{k}}{\tau_{k+1}} \mathbf{1}\{m \geq N\}
\end{aligned}
$$

For $k \geq N$, we have that $\tau_{k} / \tau_{k+1} \leq \tau_{k}^{1-\alpha} \leq 1$, so for any $m \in\{N, \ldots, n-1\}$,

$$
\prod_{k=N}^{n-1} \frac{\tau_{k}}{\tau_{k+1}} \leq \prod_{k=m}^{n-1} \frac{\tau_{k}}{\tau_{k+1}} \leq \frac{\tau_{n-1}}{\tau_{n}}
$$

Hence, for $n>N$,

$$
\max _{1 \leq m \leq n-1} \frac{\tau_{m}}{\tau_{n}} \leq K \frac{\tau_{n-1}}{\tau_{n}} \leq K \tau_{n-1}^{1-\alpha} \leq K \mathrm{e}^{-(\alpha-1) \alpha^{n-1}}
$$

It follows that, a.s.,

$$
\max _{1 \leq m \leq n-1} \frac{\tau_{m}}{\tau_{n}} \leq K \mathrm{e}^{-8 n} \leq \mathrm{e}^{-7 n},
$$

for all but finitely many $n$. Now the result follows from the fact that

$$
\frac{T_{n}}{\tau_{n}}=1+\sum_{m=1}^{n-1} \frac{\tau_{m}}{\tau_{n}} \leq 1+n \max _{1 \leq m \leq n-1} \frac{\tau_{m}}{\tau_{n}} .
$$

This completes the proof.
We also need a complementary result to Lemma 4.6.

Lemma 4.9. Almost surely, for all but finitely many $n$,

$$
Q_{n}\left(X_{n+1}\right)<\lambda\left(1+\mathrm{e}^{-5 n}\right) \tau_{n} .
$$

Proof. At time $T_{n}$, the queue at $X_{n}$ is emptied and the queues at $X_{n} \pm 1$ are inspected; let $Q_{L}=Q_{n}\left(X_{n}-1\right)$ and $Q_{R}=Q_{n}\left(X_{n}+1\right)$. Then $Q_{n}:=Q_{n}\left(X_{n+1}\right)=$ $\max \left\{Q_{L}, Q_{R}\right\}$. Suppose that the queue at $X_{n}-1$ was most recently emptied at some time $T_{L}<T_{n}$, and that the queue at $X_{n}+1$ was most recently emptied at some time $T_{R}<T_{n}$. After the time at which it was most recently emptied, each queue has been inspected a finite number of times, and, because the queue was not served at any point after it was last emptied, on each inspection it was found to be no larger than the queue to which it was being compared. Each such inspection therefore (see Lemma A.2) stochastically reduces the queue length. Thus immediately before the inspection at time $T_{n}$, we have that $Q_{L}$ is stochastically dominated by $P\left(\lambda\left(T_{n}-T_{L}\right)\right)$ and $Q_{R}$ is stochastically dominated by $P\left(\lambda\left(T_{n}-T_{R}\right)\right)$. It follows that $Q_{n}$ is stochastically dominated by the maximum of two $P\left(\lambda T_{n}\right)$ random variables. Thus

$$
\mathbb{P}\left(Q_{n} \geq \lambda T_{n}+T_{n}^{3 / 4}\right) \leq 2 \mathbb{P}\left(P\left(\lambda T_{n}\right) \geq \lambda T_{n}+T_{n}^{3 / 4}\right)
$$

Now, since $T_{n} \geq n$ a.s., we get

$$
\mathbb{P}\left(P\left(\lambda T_{n}\right) \geq \lambda T_{n}+T_{n}^{3 / 4}\right) \leq \sup _{s \geq n} \mathbb{P}\left(P(\lambda s) \geq \lambda s+s^{3 / 4}\right) \leq \mathrm{e}^{-n^{\varepsilon}},
$$

for some $\varepsilon>0$ and all $n$ sufficiently large, by standard Poisson tail bounds (see, e.g., [16], page 17). Thus the Borel-Cantelli lemma implies that $Q_{n} \leq \lambda T_{n}+T_{n}^{3 / 4}$ for all but finitely many $n$, a.s. Lemma 4.8 shows that $T_{n} \leq\left(1+\mathrm{e}^{-6 n}\right) \tau_{n}$ for all but finitely many $n$, so

$$
Q_{n} \leq \lambda\left(1+\mathrm{e}^{-6 n}\right) \tau_{n}+2 \tau_{n}^{3 / 4}
$$

Now, by Proposition 4.1, for all but finitely many $n$,

$$
2 \tau_{n}^{3 / 4}=2 \tau_{n} \cdot \tau_{n}^{-1 / 4} \leq \tau_{n} \cdot \mathrm{e}^{-7 n} \leq \lambda \mathrm{e}^{-6 n} \tau_{n},
$$

which gives the result.

Now we can complete the proof of Proposition 4.2.

Proof of Proposition 4.2. Let $\beta>2$ and set $Q_{n}:=Q_{n}\left(X_{n+1}\right)$. Given $\mathcal{F}_{n}$, $\tau_{n+1}$ is distributed as $1+\zeta\left(Q_{n}+v\right)$ where $v \sim P(\lambda)$. Thus

$$
\begin{aligned}
\mathbb{P}\left(\tau_{n+1}>T_{n}^{\beta} \mid \mathcal{F}_{n}\right) & =\mathbb{P}\left(1+\zeta\left(Q_{n}+v\right)>T_{n}^{\beta} \mid \mathcal{F}_{n}\right) \\
& \leq \mathbb{P}\left(\zeta\left(2 Q_{n}\right)>T_{n}^{\beta}-1, v \leq Q_{n} \mid \mathcal{F}_{n}\right)+\mathbb{P}\left(v>Q_{n} \mid \mathcal{F}_{n}\right) .
\end{aligned}
$$

We have by Markov's inequality and Lemma 4.6 that

$$
\mathbb{P}\left(v>Q_{n} \mid \mathcal{F}_{n}\right) \leq \frac{\lambda}{Q_{n}} \leq \frac{2}{\tau_{n}} \leq \mathrm{e}^{-2 n}
$$

for all but finitely many $n$, a.s., by Proposition 4.1. On the other hand,

$$
\begin{aligned}
& \mathbb{P}\left(\zeta\left(2 Q_{n}\right)>T_{n}^{\beta}-1, v \leq Q_{n} \mid \mathcal{F}_{n}\right) \\
& \quad \leq \mathbb{P}\left(\zeta\left(2 Q_{n}\right)>T_{n}^{\beta}-1, Q_{n} \leq 2 \lambda T_{n} \mid \mathcal{F}_{n}\right)+\mathbb{P}\left(Q_{n}>2 \lambda T_{n} \mid \mathcal{F}_{n}\right) \\
& \quad \leq \mathbb{P}\left(\zeta\left(\left\lceil 4 \lambda T_{n}\right\rceil\right)>T_{n}^{\beta}-1 \mid \mathcal{F}_{n}\right)+\mathbf{1}\left\{Q_{n}>2 \lambda T_{n}\right\} \\
& \quad \leq T_{n}^{-\varepsilon},
\end{aligned}
$$

for some $\varepsilon>0$ and all but finitely many $n$, a.s., by Lemma 4.9, Lemma 3.1(c), and the fact that $T_{n} \geq \tau_{n} \rightarrow \infty$. Hence, since $T_{n} \geq \tau_{n}$, we have from Proposition 4.1 that a.s.,

$$
\mathbb{P}\left(\tau_{n+1}>T_{n}^{\beta} \mid \mathcal{F}_{n}\right) \leq \mathrm{e}^{-n}
$$

for all but finitely many $n$. It follows that $\tau_{n+1} \leq T_{n}^{\beta}$ for all but finitely many $n$, a.s. Let $\tilde{\beta}>\beta$. Then Lemma 4.8 shows that $T_{n+1} \leq 2 T_{n}^{\beta} \leq T_{n}^{\tilde{\beta}}$, for all $n \geq N$ with $\mathbb{P}(N<\infty)=1$. It follows that $T_{n} \leq T_{N}^{\tilde{\beta}^{n}}$ for all $n$. Since $\tilde{\beta}>2$ was arbitrary, the result follows.
5. Turning probability. For $n \in \mathbb{N}$, define

$$
\begin{equation*}
q_{n}:=\mathbb{P}\left(\eta_{n+1} \neq \eta_{n} \mid \mathcal{F}_{n-1}\right) \tag{5.1}
\end{equation*}
$$

The main result of this section is the following.
Proposition 5.1. Let $q:=1 / 4$. Then there exists $\varepsilon>0$ such that, a.s., for all but finitely many $n,\left|q_{n}-q\right| \leq \mathrm{e}^{-n^{\varepsilon}}$.

We work towards the proof of Proposition 5.1. We need the following result.
Lemma 5.2. Let $S$ be a random variable with the distribution given by (3.4). Then, a.s., for all but finitely many $n$,

$$
\sup _{u \in\left[0, \mathrm{e}^{n}\right]}\left|\mathbb{P}\left(\left.\frac{\tau_{n}}{\tau_{n-1}^{2}} \leq u \right\rvert\, \mathcal{F}_{n-1}\right)-F_{S}(2 u / \lambda)\right| \leq \mathrm{e}^{-2 n}
$$

Proof. We have from Lemma 3.1(a) that, given $\mathcal{F}_{n-1}, \tau_{n}$ stochastically dominates $\zeta\left(Q_{n-1}\right)$, where $Q_{n-1}:=Q_{n-1}\left(X_{n}\right)$. It follows that for $u \in \mathbb{R}_{+}$,

$$
\begin{aligned}
\mathbb{P}\left(\tau_{n} \leq u \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right) & \leq \mathbb{P}\left(\zeta\left(Q_{n-1}\right) \leq u \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right) \\
& \leq \mathbb{P}\left(\zeta\left(Q_{n-1}\right) \leq u \tau_{n-1}^{2}, Q_{n-1} \geq \lambda \tau_{n-1}-\tau_{n-1}^{3 / 4} \mid \mathcal{F}_{n-1}\right)
\end{aligned}
$$

$$
\begin{gathered}
+\mathbb{P}\left(Q_{n-1} \leq \lambda \tau_{n-1}-\tau_{n-1}^{3 / 4} \mid \mathcal{F}_{n-1}\right) \\
\leq \mathbb{P}\left(\zeta\left(\left\lfloor\lambda \tau_{n-1}-\tau_{n-1}^{3 / 4}\right\rfloor\right) \leq u \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right)
\end{gathered}
$$

for all but finitely many $n$, a.s., by Lemma 4.6. Write $\gamma_{n-1}:=\tau_{n-1}-\lambda^{-1} \tau_{n-1}^{3 / 4}$. Then

$$
\begin{aligned}
& \mathbb{P}\left(\zeta\left(\left\lfloor\lambda \gamma_{n-1}\right\rfloor\right) \leq u \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq \mathbb{P}\left(\left\lfloor\lambda \gamma_{n-1}\right\rfloor^{-2} \zeta\left(\left\lfloor\lambda \gamma_{n-1}\right\rfloor\right) \leq u\left(\lambda \gamma_{n-1}-1\right)^{-2} \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq F_{S}\left(2 u \lambda\left(\lambda \gamma_{n-1}-1\right)^{-2} \tau_{n-1}^{2}\right)+C \gamma_{n-1}^{-1},
\end{aligned}
$$

for some $C<\infty$ not depending on $u$ or $n$, by Lemma 3.2. By Proposition 4.1, we have $\gamma_{n-1}^{-1} \leq \mathrm{e}^{-3 n}$ for all but finitely many $n$, while

$$
\left|\left(\lambda \gamma_{n-1}-1\right)^{-2} \tau_{n-1}^{2}-\lambda^{-2}\right| \leq C \tau_{n-1}^{-1 / 4} \leq \mathrm{e}^{-4 n}
$$

for all but finitely many $n$. Since the density of $S$ in (3.5) is uniformly bounded,

$$
F_{S}\left(2 u \lambda\left(\lambda \gamma_{n-1}-1\right)^{-2} \tau_{n-1}^{2}\right) \leq F_{S}\left(2 \lambda^{-1} u\right)+C u \mathrm{e}^{-4 n}
$$

for all $u$. Combining our estimates gives, a.s., for all but finitely many $n$,

$$
\begin{equation*}
\mathbb{P}\left(\tau_{n} \leq u \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right) \leq F_{S}\left(2 \lambda^{-1} u\right)+\mathrm{e}^{-2 n} \quad \text { for all } u \in\left[0, \mathrm{e}^{n}\right] \tag{5.2}
\end{equation*}
$$

which is one half of the required result.
For the corresponding lower bound, we have that, given $\mathcal{F}_{n-1}, \tau_{n}$ is distributed as $1+\zeta\left(Q_{n-1}+v\right)$ where $v \sim P(\lambda)$. Then, by Lemma 3.1(a),

$$
\begin{aligned}
\mathbb{P}\left(\tau_{n}\right. & \left.\leq u \tau_{n-1}^{2} \mid \mathcal{F}_{n-1}\right) \\
& \geq \mathbb{P}\left(1+\zeta\left(Q_{n-1}+\left\lfloor\mathrm{e}^{n}\right\rfloor\right) \leq u \tau_{n-1}^{2}, v \leq \mathrm{e}^{n} \mid \mathcal{F}_{n-1}\right) \\
& \geq \mathbb{P}\left(\zeta\left(Q_{n-1}+\left\lfloor\mathrm{e}^{n}\right\rfloor\right) \leq u \tau_{n-1}^{2}-1 \mid \mathcal{F}_{n-1}\right)-\mathbb{P}\left(v>\mathrm{e}^{n} \mid \mathcal{F}_{n-1}\right) .
\end{aligned}
$$

By Markov's inequality, $\mathbb{P}\left(v>\mathrm{e}^{n} \mid \mathcal{F}_{n-1}\right) \leq \lambda \mathrm{e}^{-n}$. Let $E_{n}=\left\{Q_{n} \leq \lambda(1+\right.$ $\left.\left.\mathrm{e}^{-5 n}\right) \tau_{n}\right\}$. Then we have that

$$
\begin{aligned}
& \mathbb{P}\left(\zeta\left(Q_{n-1}+\left\lfloor\mathrm{e}^{n}\right\rfloor\right) \leq u \tau_{n-1}^{2}-1, E_{n-1} \mid \mathcal{F}_{n-1}\right) \\
& \quad \geq \mathbb{P}\left(\zeta\left(\left\lfloor\lambda\left(1+\mathrm{e}^{-5(n-1)}\right) \tau_{n-1}\right\rfloor+\left\lfloor\mathrm{e}^{n}\right\rfloor\right) \leq u \tau_{n-1}^{2}-1 \mid \mathcal{F}_{n-1}\right)-\mathbf{1}\left(E_{n-1}^{\mathrm{c}}\right) \\
& \quad \geq \mathbb{P}\left(\zeta\left(\left\lfloor\lambda\left(1+\mathrm{e}^{-5(n-1)}\right) \tau_{n-1}+\mathrm{e}^{n}\right\rfloor\right) \leq u \tau_{n-1}^{2}-1 \mid \mathcal{F}_{n-1}\right),
\end{aligned}
$$

for all but finitely many $n$, a.s., by Lemma 4.9. Set $\gamma_{n-1}=\left(1+\mathrm{e}^{-5(n-1)}\right) \tau_{n-1}+$ $\lambda^{-1} \mathrm{e}^{n}$. Then

$$
\begin{aligned}
& \mathbb{P}\left(\zeta\left(\left\lfloor\lambda \gamma_{n-1}\right\rfloor\right) \leq u \tau_{n-1}^{2}-1 \mid \mathcal{F}_{n-1}\right) \\
& \quad \geq \mathbb{P}\left(\left\lfloor\lambda \gamma_{n-1}\right\rfloor^{-2} \zeta\left(\left\lfloor\lambda \gamma_{n-1}\right\rfloor\right) \leq \lambda^{-2} \gamma_{n-1}^{-2}\left(u \tau_{n-1}^{2}-1\right) \mid \mathcal{F}_{n-1}\right) \\
& \quad \geq F_{S}\left(2 \lambda^{-1} \gamma_{n-1}^{-2}\left(u \tau_{n-1}^{2}-1\right)\right)-\mathrm{e}^{-3 n},
\end{aligned}
$$

for all but finitely many $n$, a.s., by Lemma 3.2 and Proposition 4.1 , since $\gamma_{n-1} \geq$ $\tau_{n-1}$. Proposition 4.1 also shows that $\gamma_{n-1} \geq \tau_{n-1}>\mathrm{e}^{2 n}$ and

$$
1 \geq \gamma_{n-1}^{-2} \tau_{n-1}^{2} \geq 1-\mathrm{e}^{-4 n}
$$

for all but finitely many $n$, a.s. Thus

$$
\begin{aligned}
& F_{S}\left(2 \lambda^{-1} \gamma_{n-1}^{-2}\left(u \tau_{n-1}^{2}-1\right)\right) \\
& \quad \geq F_{S}\left(2 \lambda^{-1} u-2 \lambda^{-1} u \mathrm{e}^{-4 n}-2 \lambda^{-1} \mathrm{e}^{-4 n}\right) \\
& \quad \geq F_{S}\left(2 \lambda^{-1} u\right)-\mathrm{e}^{-2 n}
\end{aligned}
$$

provided $u \in\left[0, \mathrm{e}^{n}\right]$, using the fact that the density of $S$ given by (3.5) is uniformly bounded. Combined with (5.2) this completes the proof.

The origin of the value $1 / 4$ in Proposition 5.1 is the following fact.
Lemma 5.3. Let $S$ be a random variable with the distribution given by (3.4), and let $Z$ be a standard normal random variable, independent of $S$. Then

$$
\mathbb{P}(Z \sqrt{S}>1)=\frac{1}{4}
$$

Proof. Recall that $\Phi$ denotes the distribution function of the standard normal distribution, and that $\bar{\Phi}(u):=1-\Phi(u)$. Observe that

$$
p:=\mathbb{P}\left(Z>S^{-1 / 2}\right)=\mathbb{E}\left[\mathbb{P}\left(Z>S^{-1 / 2} \mid S\right)\right]=\mathbb{E} \bar{\Phi}\left(S^{-1 / 2}\right)
$$

Here $\bar{\Phi}: \mathbb{R} \rightarrow(0,1)$ is a strictly decreasing, continuous function with $\lim _{x \rightarrow-\infty} \bar{\Phi}(x)=1$ and $\lim _{x \rightarrow+\infty} \bar{\Phi}(x)=0$, so $\bar{\Phi}$ has a strictly decreasing inverse $\bar{\Phi}^{-1}:(0,1) \rightarrow \mathbb{R}$, which is positive on $(0,1 / 2)$ and negative on $(1 / 2,1)$, and

$$
\begin{align*}
p & =\int_{0}^{1} \mathbb{P}\left(\bar{\Phi}\left(S^{-1 / 2}\right) \geq u\right) \mathrm{d} u \\
& =\int_{0}^{1 / 2} \mathbb{P}\left(S \geq\left(\bar{\Phi}^{-1}(u)\right)^{-2}\right) \mathrm{d} u  \tag{5.3}\\
& =\int_{0}^{1 / 2} \bar{F}_{S}\left(\left(\bar{\Phi}^{-1}(u)\right)^{-2}\right) \mathrm{d} u
\end{align*}
$$

where $\bar{F}_{S}(u):=1-F_{S}(u)$ for $u \in \mathbb{R}_{+}$. Now applying the formula in (3.4) we get $\bar{F}_{S}\left(\left(\bar{\Phi}^{-1}(u)\right)^{-2}\right)=1-2 \bar{\Phi}\left(\bar{\Phi}^{-1}(u)\right)$, so that

$$
p=\int_{0}^{1 / 2}(1-2 u) \mathrm{d} u=\frac{1}{4},
$$

as claimed.

REMARK. As pointed out by the anonymous referee, a more elegant proof of Lemma 5.3 goes by observing that $Z^{-2} \stackrel{d}{=} S$, so that, for $Z_{1}, Z_{2}$ independent standard normal random variables, $\mathbb{P}(Z \sqrt{S}>1)=\mathbb{P}\left(Z_{1}>\left|Z_{2}\right|\right)$, which is the probability that a bivariate normal random variable lies in the quadrant $\left\{\left(z_{1}, z_{2}\right)\right.$ : $\left.\left|z_{2}\right|<z_{1}\right\}$. However, we present the argument via (5.3), since it will be used in the proof of Proposition 5.1 below.

Now we can complete the proof of Proposition 5.1.
Proof of Proposition 5.1. Given $\mathcal{F}_{n-1}$, we have that $Q_{n-1}\left(X_{n-1}\right)=0$ at time $T_{n-1}$, and the server then heads to $X_{n}=X_{n-1}+\eta_{n}$. At time $T_{n}$, after serving the queue at $X_{n}$, the server inspects the queues at $X_{n} \pm 1$.

First we obtain an upper bound on $q_{n}$, the probability that the server changes direction. We have

$$
q_{n} \leq \mathbb{P}\left(Q_{n}\left(X_{n}-\eta_{n}\right) \geq Q_{n}\left(X_{n}+\eta_{n}\right) \mid \mathcal{F}_{n-1}\right)
$$

Note that $Q_{n-1}\left(X_{n}-\eta_{n}\right)=Q_{n-1}\left(X_{n-1}\right)=0$, that is, the queue at $X_{n}-\eta_{n}$ was empty at time $T_{n-1}$. Thus $Q_{n}\left(X_{n}-\eta_{n}\right)$ is Poisson with mean $\lambda$ times $\tau_{n}=T_{n}-$ $T_{n-1}$. Set $v_{n}:=Q_{n}\left(X_{n}-\eta_{n}\right)$.

The queue at $X_{n}+\eta_{n}$, which is neither $X_{n}$ nor $X_{n-1}=X_{n}-\eta_{n}$, was, prior to time $T_{n}$, last inspected by the server no more recently than at time $T_{n-2}$ (when the server decided to move to $X_{n-1}$ ). Thus the number of customers at the queue at time $T_{n}$ is at least $v_{n}^{\prime}+v_{n}^{\prime \prime}$ where

$$
v_{n}^{\prime}:=Q_{n}\left(X_{n}+\eta_{n}\right)-Q_{n-1}\left(X_{n}+\eta_{n}\right)
$$

and

$$
v_{n}^{\prime \prime}:=Q_{n-1}\left(X_{n}+\eta_{n}\right)-Q_{n-2}\left(X_{n}+\eta_{n}\right)
$$

note that these are well defined since $\left|X_{n-2}-\left(X_{n}+\eta_{n}\right)\right| \leq 3$. So we have

$$
q_{n} \leq \mathbb{P}\left(v_{n} \geq v_{n}^{\prime}+v_{n}^{\prime \prime} \mid \mathcal{F}_{n-1}\right)
$$

where $v_{n} \sim P\left(\lambda \tau_{n}\right)$ and $v_{n}^{\prime} \sim P\left(\lambda \tau_{n}\right)$ are both $\mathcal{F}_{n}$-measurable, and are conditionally independent given $\tau_{n}$, and $\nu_{n}^{\prime \prime} \sim P\left(\lambda \tau_{n-1}\right)$ is $\mathcal{F}_{n-1}$-measurable. Define

$$
\begin{aligned}
Z_{n} & =\left(\lambda \tau_{n}\right)^{-1 / 2}\left(v_{n}-\lambda \tau_{n}\right) \\
Z_{n}^{\prime} & =\left(\lambda \tau_{n}\right)^{-1 / 2}\left(v_{n}^{\prime}-\lambda \tau_{n}\right) \\
Z_{n}^{\prime \prime} & =\left(\lambda \tau_{n-1}\right)^{-1 / 2}\left(v_{n}^{\prime \prime}-\lambda \tau_{n-1}\right)
\end{aligned}
$$

Then we get

$$
q_{n} \leq \mathbb{P}\left(Z_{n} \geq Z_{n}^{\prime}+\left(\tau_{n-1} / \tau_{n}\right)^{1 / 2} Z_{n}^{\prime \prime}+\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1} \mid \mathcal{F}_{n-1}\right)
$$

Hence, writing $W_{n}:=Z_{n}-Z_{n}^{\prime}$, we have

$$
\begin{align*}
q_{n} \leq \mathbb{P} & \left(W_{n} \geq \lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
& +\mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right|\left(\tau_{n-1} / \tau_{n}\right)^{1 / 2} \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \tag{5.4}
\end{align*}
$$

where, for $p \in(0,1 / 2)$,

$$
\begin{aligned}
& \mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right|\left(\tau_{n-1} / \tau_{n}\right)^{1 / 2} \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq \mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p} \mid \mathcal{F}_{n-1}\right)+\mathbb{P}\left(\tau_{n} \leq \tau_{n-1}^{1+2 p} \mathrm{e}^{2 n} \mid \mathcal{F}_{n-1}\right)
\end{aligned}
$$

Since $Z_{n}^{\prime \prime}$ is $\mathcal{F}_{n-1}$-measurable, we have that $\mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p} \mid \mathcal{F}_{n-1}\right)=$ $\mathbf{1}\left\{\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p}\right\}$. We show that this event occurs only finitely often. Set $\mathcal{F}_{n-2}^{+}:=$ $\sigma\left(\mathcal{F}_{n-2}, \tau_{n-1}\right)$; note that $v_{n}^{\prime \prime}$ (and hence $\left.Z_{n}^{\prime \prime}\right)$ only depend on $\mathcal{F}_{n-2}^{+}$via $\tau_{n-1}$. We have that

$$
\begin{aligned}
\mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p} \mid \mathcal{F}_{n-2}^{+}\right) & \leq \mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p}, \tau_{n-1} \geq n \mid \mathcal{F}_{n-2}^{+}\right)+\mathbf{1}\left\{\tau_{n-1} \leq n\right\} \\
& \leq \mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p}, \tau_{n-1} \geq n \mid \mathcal{F}_{n-2}^{+}\right)
\end{aligned}
$$

for all but finitely many $n$, a.s., by Proposition 4.1. Now

$$
\begin{aligned}
& \mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p}, \tau_{n-1} \geq n \mid \mathcal{F}_{n-2}^{+}\right) \\
& \quad=\mathbb{P}\left(\left|v_{n}^{\prime \prime}-\lambda \tau_{n-1}\right| \geq \lambda^{1 / 2} \tau_{n-1}^{(1 / 2)+p}, \tau_{n-1} \geq n \mid \mathcal{F}_{n-2}^{+}\right) \\
& \quad \leq \sup _{s \geq n} \mathbb{P}\left(|P(\lambda s)-\lambda s| \geq \lambda^{1 / 2} s^{(1 / 2)+p}\right) \\
& \quad \leq \mathrm{e}^{-n^{\varepsilon}},
\end{aligned}
$$

for some $\varepsilon>0$ and all $n$ sufficiently large, by Poisson concentration (see, e.g., [16], page 17). So we conclude that $\sum_{n \geq 2} \mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p} \mid \mathcal{F}_{n-2}^{+}\right)<\infty$, a.s., and, since $\left\{\left|Z_{n}^{\prime \prime}\right| \geq \tau_{n-1}^{p}\right\} \in \mathcal{F}_{n-1}^{+}$, Lévy's extension of the Borel-Cantelli lemma implies that $\left|Z_{n}^{\prime \prime}\right|<\tau_{n-1}^{p}$ for all but finitely many $n$, a.s. On the other hand, we have from Proposition 4.1 that a.s., for all but finitely many $n, \tau_{n-1}^{1+2 p} \mathrm{e}^{2 n} \leq \tau_{n-1}^{\alpha}$, provided that we choose $\alpha \in(1+2 p, 2)$. Hence by Lemma 4.7 we have for some $\varepsilon>0$, a.s.,

$$
\mathbb{P}\left(\tau_{n} \leq \tau_{n-1}^{1+2 p} \mathrm{e}^{2 n} \mid \mathcal{F}_{n-1}\right) \leq \mathbb{P}\left(\tau_{n} \leq \tau_{n-1}^{\alpha} \mid \mathcal{F}_{n-1}\right) \leq \mathrm{e}^{-n^{\varepsilon}},
$$

for all $n$ sufficiently large. Combining these estimates, we get that for some $\varepsilon>0$, a.s., for all but finitely many $n$,

$$
\begin{equation*}
\mathbb{P}\left(\left|Z_{n}^{\prime \prime}\right|\left(\tau_{n-1} / \tau_{n}\right)^{1 / 2} \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \leq \mathrm{e}^{-n^{\varepsilon}} \tag{5.5}
\end{equation*}
$$

Thus from (5.4) with (5.5) we see that, a.s., for all but finitely many $n$,

$$
\begin{equation*}
q_{n} \leq \mathbb{P}\left(W_{n} \geq \lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right)+\mathrm{e}^{-n^{\varepsilon}} \tag{5.6}
\end{equation*}
$$

For $u \in \mathbb{R}$, write $G_{n}(u):=\mathbb{P}\left(W_{n} \geq u \mid \tau_{n}\right)$. Set $S_{n}:=\tau_{n} / \tau_{n-1}^{2}$ and, as above, set $\mathcal{F}_{n-1}^{+}:=\sigma\left(\mathcal{F}_{n-1}, \tau_{n}\right)$. Then we have

$$
\begin{aligned}
& \mathbb{P}\left(W_{n} \geq \lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
& \quad=\mathbb{E}\left(\mathbb{P}\left(W_{n} \geq \lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}^{+}\right) \mid \mathcal{F}_{n-1}\right)
\end{aligned}
$$

Since $W_{n}$ depends on $\mathcal{F}_{n-1}^{+}$only through $\tau_{n}$, and $S_{n}$ is $\mathcal{F}_{n-1}^{+}$-measurable, we have

$$
\mathbb{P}\left(W_{n} \geq \lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}^{+}\right)=G_{n}\left(\lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n}\right) .
$$

Since $W_{n}=\left(\lambda \tau_{n}\right)^{-1 / 2}\left(v_{n}-v_{n}^{\prime}\right)$ we have from Lemma A. 1 and the fact that $\tau_{n} \geq 1$ that

$$
G_{n}(u) \leq \bar{\Phi}(u / \sqrt{2})+C \tau_{n}^{-1 / 2} \log \left(1+\tau_{n}\right) \quad \text { a.s. }
$$

for all $n$ and all $u \in \mathbb{R}$. It follows that

$$
\begin{align*}
\mathbb{P}\left(W_{n} \geq\right. & \left.\lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
= & \mathbb{E}\left(G_{n}\left(\lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n}\right) \mid \mathcal{F}_{n-1}\right) \\
\leq & \mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}-\mathrm{e}^{-n}\right) \mid \mathcal{F}_{n-1}\right)  \tag{5.7}\\
& +C \mathbb{E}\left(\tau_{n}^{-1 / 2} \log \left(1+\tau_{n}\right) \mid \mathcal{F}_{n-1}\right),
\end{align*}
$$

for all $n$ sufficiently large. Here we have, since $\tau_{n} \geq 1$, for $\alpha \in(1,2)$, a.s.,

$$
\begin{align*}
& \mathbb{E}\left(\tau_{n}^{-1 / 2} \log \left(1+\tau_{n}\right) \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq \mathbb{P}\left(\tau_{n} \leq \tau_{n-1}^{\alpha} \mid \mathcal{F}_{n-1}\right)+\tau_{n-1}^{-\alpha / 3} \leq \mathrm{e}^{-n^{\varepsilon}}+\mathrm{e}^{-n} \tag{5.8}
\end{align*}
$$

for all but finitely many $n$, by Lemma 4.7 and Proposition 4.1. Moreover, since the standard normal density is uniformly bounded, we have that for some $C<\infty$ and all $u \in \mathbb{R}, \bar{\Phi}\left(u-\mathrm{e}^{-n}\right) \leq \bar{\Phi}(u)+C \mathrm{e}^{-n}$. Thus, for some $\varepsilon>0$, a.s.,
(5.9) $\mathbb{P}\left(W_{n} \geq \lambda^{1 / 2} S_{n}^{-1 / 2}-\mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \leq \mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}\right) \mid \mathcal{F}_{n-1}\right)+\mathrm{e}^{-n^{\varepsilon}}$,
for all but finitely many $n$.
Similar to (5.3) we have

$$
\mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}\right) \mid \mathcal{F}_{n-1}\right)=\int_{0}^{1 / 2} \mathbb{P}\left(S_{n} \geq \lambda\left(\bar{\Phi}^{-1}(u)\right)^{-2} / 2 \mid \mathcal{F}_{n-1}\right) \mathrm{d} u
$$

Set $a_{n}:=\bar{\Phi}\left((\lambda / 2)^{1 / 2} \mathrm{e}^{-n / 2}\right)$; then $a_{n} \in(0,1 / 2)$ with $a_{n} \rightarrow 1 / 2$, and $\lambda\left(\bar{\Phi}^{-1}(u)\right)^{-2} / 2 \in\left[0, \mathrm{e}^{n}\right]$ for $u \in\left(0, a_{n}\right)$. Thus, by Lemma 5.2,

$$
\begin{align*}
& \mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}\right) \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq \int_{0}^{a_{n}}\left(\bar{F}_{S}\left(\left(\bar{\Phi}^{-1}(u)\right)^{-2}\right)+\mathrm{e}^{-2 n}\right) \mathrm{d} u+\frac{1}{2}-a_{n}  \tag{5.10}\\
& \quad \leq q+\mathrm{e}^{-2 n}+C \mathrm{e}^{-n / 2}
\end{align*}
$$

by (5.3) and the fact that the standard normal density is uniformly bounded; here, $q=1 / 4$ is the probability in (5.3) and Lemma 5.3. Combining (5.6), (5.9) and (5.10) we obtain $q_{n} \leq q+\mathrm{e}^{-n^{\varepsilon}}$ for all but finitely many $n$, a.s.

Now we obtain a lower bound on $q_{n}$. In addition to $v_{n}, v_{n}^{\prime}, v_{n}^{\prime \prime}$ defined above, also define $\nu_{n}^{\prime \prime \prime}:=Q_{n-2}\left(X_{n}+\eta_{n}\right)$. Then $v_{n}^{\prime \prime \prime}$ is $\mathcal{F}_{n-1}$-measurable. With $W_{n}$ and $Z_{n}^{\prime \prime}$ as defined above, we have

$$
\begin{aligned}
q_{n} \geq & \mathbb{P}\left(Q_{n}\left(X_{n}-\eta_{n}\right)>Q_{n}\left(X_{n}+\eta_{n}\right) \mid \mathcal{F}_{n-1}\right) \\
= & \mathbb{P}\left(v_{n}>v_{n}^{\prime}+v_{n}^{\prime \prime}+v_{n}^{\prime \prime \prime} \mid \mathcal{F}_{n-1}\right) \\
= & \mathbb{P}\left(W_{n}>\left(\tau_{n-1} / \tau_{n}\right)^{1 / 2} Z_{n}^{\prime \prime}+\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}+\lambda^{-1 / 2} \tau_{n}^{-1 / 2} v_{n}^{\prime \prime \prime} \mid \mathcal{F}_{n-1}\right) \\
\geq & \mathbb{P}\left(W_{n}>\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}+\mathrm{e}^{-n}+\lambda^{-1 / 2} \tau_{n}^{-1 / 2} v_{n}^{\prime \prime \prime} \mid \mathcal{F}_{n-1}\right) \\
& \quad-\mathbb{P}\left(\left(\tau_{n-1} / \tau_{n}\right)^{1 / 2}\left|Z_{n}^{\prime \prime}\right| \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) .
\end{aligned}
$$

Applying (5.5), we see that a.s., for all but finitely many $n$,

$$
\begin{aligned}
q_{n} \geq & \mathbb{P}\left(W_{n}>\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}+\mathrm{e}^{-n}+\lambda^{-1 / 2} \tau_{n}^{-1 / 2} \nu_{n}^{\prime \prime \prime} \mid \mathcal{F}_{n-1}\right)-\mathrm{e}^{-n^{\varepsilon}} \\
\geq & \mathbb{P}\left(W_{n}>\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}+2 \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
& -\mathbb{P}\left(\lambda^{-1 / 2} \tau_{n}^{-1 / 2} v_{n}^{\prime \prime \prime} \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right)-\mathrm{e}^{-n^{\varepsilon}}
\end{aligned}
$$

Here we have that, a.s., for all but finitely many $n$,

$$
\begin{aligned}
& \mathbb{P}\left(\lambda^{-1 / 2} \tau_{n}^{-1 / 2} v_{n}^{\prime \prime \prime} \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq \mathbb{P}\left(v_{n}^{\prime \prime \prime} \geq \lambda^{1 / 2} \tau_{n-1}^{3 / 4} \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right)+\mathbb{P}\left(\tau_{n} \leq \tau_{n-1}^{3 / 2} \mid \mathcal{F}_{n-1}\right) \\
& \quad \leq \mathbf{1}\left\{v_{n}^{\prime \prime \prime} \geq \lambda^{1 / 2} \tau_{n-1}^{3 / 4} \mathrm{e}^{-n}\right\}+\mathrm{e}^{-n^{\varepsilon}},
\end{aligned}
$$

by Lemma 4.7. By Lemma 4.8 and Lemma 4.7 again, we have that a.s., for all but finitely many $n, T_{n-2} \leq 2 \tau_{n-2}$ and $\tau_{n-2} \leq \tau_{n-1}^{2 / 3}$, so, by Proposition 4.1, since $\tau_{n-1}^{1 / 12} \mathrm{e}^{-n} \rightarrow \infty$,

$$
\lambda^{1 / 2} \tau_{n-1}^{3 / 4} \mathrm{e}^{-n}=\lambda^{1 / 2} \tau_{n-1}^{1 / 12} \mathrm{e}^{-n} \tau_{n-1}^{2 / 3} \geq 2 \lambda T_{n-2}
$$

Thus, a.s., for all but finitely many $n$,

$$
\begin{equation*}
\mathbf{1}\left\{v_{n}^{\prime \prime \prime} \geq \lambda^{1 / 2} \tau_{n-1}^{3 / 4} \mathrm{e}^{-n}\right\} \leq \mathbf{1}\left\{v_{n}^{\prime \prime \prime} \geq 2 \lambda T_{n-2}\right\} \tag{5.11}
\end{equation*}
$$

The queue at $X_{n}+\eta_{n}$, which is neither $X_{n}$ nor $X_{n-1}=X_{n}-\eta_{n}$, was, prior to time $T_{n}$, last inspected by the server no more recently than at time $T_{n-2}$, at which point the server decided to move to $X_{n-1}$ (and not $X_{n}+\eta_{n}$ ). Thus $v_{n}^{\prime \prime \prime}$ is stochastically dominated by $P\left(\lambda T_{n-2}\right)$, so

$$
\begin{aligned}
\mathbb{P}\left(v_{n}^{\prime \prime \prime} \geq 2 \lambda T_{n-2}\right) & \leq \mathbb{P}\left(P\left(\lambda T_{n-2}\right) \geq 2 \lambda T_{n-2}\right) \\
& \leq \sup _{s \geq n-2} \mathbb{P}(P(\lambda s) \geq 2 \lambda s)
\end{aligned}
$$

using the fact that $T_{n-2} \geq n-2$, a.s. Then by standard Poisson tail bounds (see, e.g., [16], page 17) we have that this last quantity is bounded by $\mathrm{e}^{-\delta n}$ for some $\delta>0$ and all $n$ sufficiently large. Hence the Borel-Cantelli lemma shows that the indicator random variable in (5.11) is a.s. equal to 0 for all but finitely many $n$. Thus, a.s., for all but finitely many $n$,

$$
\mathbb{P}\left(\lambda^{-1 / 2} \tau_{n}^{-1 / 2} \nu_{n}^{\prime \prime \prime} \geq \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \leq \mathrm{e}^{-n^{\varepsilon}}
$$

It follows that, for some $\varepsilon>0$, a.s., for all but finitely many $n$,

$$
q_{n} \geq \mathbb{P}\left(W_{n}>\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}+2 \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right)-\mathrm{e}^{-n^{\varepsilon}}
$$

The estimation of the main term here proceeds in a similar way to in the upper bound. Similar to (5.7) and (5.8) we have that

$$
\begin{aligned}
\mathbb{P}\left(W_{n}\right. & \left.>\lambda^{1 / 2} \tau_{n}^{-1 / 2} \tau_{n-1}+2 \mathrm{e}^{-n} \mid \mathcal{F}_{n-1}\right) \\
& \geq \mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}+2 \mathrm{e}^{-n}\right) \mid \mathcal{F}_{n-1}\right)-\mathrm{e}^{-n^{\varepsilon}} \\
& \geq \mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}\right) \mid \mathcal{F}_{n-1}\right)-C \mathrm{e}^{-n}-\mathrm{e}^{-n^{\varepsilon}}
\end{aligned}
$$

Finally, similar to (5.10), we have

$$
\begin{aligned}
\mathbb{E}\left(\bar{\Phi}\left(\lambda^{1 / 2} S_{n}^{-1 / 2} / \sqrt{2}\right) \mid \mathcal{F}_{n-1}\right) & \geq \int_{0}^{a_{n}}\left(\bar{F}_{S}\left(\left(\bar{\Phi}^{-1}(u)\right)^{-2}\right)-\mathrm{e}^{-2 n}\right) \\
& \geq q-\mathrm{e}^{-2 n}-C \mathrm{e}^{-n / 2}
\end{aligned}
$$

and this gives $q_{n} \geq q-\mathrm{e}^{-n^{\varepsilon}}$, as required.
6. Proofs of theorems. With $q=1 / 4$ as appearing in Proposition 5.1, set $a:=\frac{1-2 q}{q}=2$. To prove Theorem 1.1, we consider the function defined for $x \in \mathbb{Z}$ and $i \in\{-1,+1\}$ by

$$
f(x, i):=x+a \mathbf{1}\{i=1\} .
$$

We consider $Y_{n}:=f\left(X_{n}, \eta_{n}\right)$ for $n \in \mathbb{N}$; recall that $\left(X_{n}, \eta_{n}\right)$ is $\mathcal{F}_{n-1}$-measurable. Note that, for all $n \in \mathbb{N},\left|X_{n}-Y_{n}\right| \leq a$. The next result describes the increments of $Y_{n}$, and, in particular, shows that it is close to a martingale.

Lemma 6.1. Let $q_{n}$ be the $\mathcal{F}_{n-1}$-measurable random variable defined in (5.1).
(a) We have that, for all $n \in \mathbb{N}$,

$$
\begin{equation*}
\left|Y_{n+1}-Y_{n}\right| \leq 3 \quad \text { a.s. } \tag{6.1}
\end{equation*}
$$

(b) There is a sequence $\delta_{n}$ of nonnegative $\mathcal{F}_{n-1}$-adapted random variables such that

$$
\begin{equation*}
\left|\mathbb{E}\left(Y_{n+1}-Y_{n} \mid \mathcal{F}_{n-1}\right)\right| \leq \delta_{n} \quad \text { a.s. } \tag{6.2}
\end{equation*}
$$

for all $n \geq 1$, and, for some $\varepsilon>0, \delta_{n} \leq \mathrm{e}^{-n^{\varepsilon}}$ for all but finitely many $n$, a.s. In particular, $\sum_{n \geq 1} \delta_{n}<\infty$, a.s.
(c) We have

$$
\begin{equation*}
\mathbb{E}\left(\left(Y_{n+1}-Y_{n}\right)^{2} \mid \mathcal{F}_{n-1}\right)=1+8 q_{n} \quad \text { a.s. } \tag{6.3}
\end{equation*}
$$

Proof. For $x \in \mathbb{Z}$ and $i \in\{-1,+1\}$, define

$$
\Delta^{+}(x, i):=f(x+i, i)-f(x, i)
$$

and

$$
\Delta^{-}(x, i):=f(x-i,-i)-f(x, i)
$$

Then since $X_{n+1}=X_{n}+\eta_{n+1}$, we have that

$$
\begin{equation*}
Y_{n+1}-Y_{n}=\Delta^{+}\left(X_{n}, \eta_{n}\right) \mathbf{1}\left\{\eta_{n+1}=\eta_{n}\right\}+\Delta^{-}\left(X_{n}, \eta_{n}\right) \mathbf{1}\left\{\eta_{n+1} \neq \eta_{n}\right\} \tag{6.4}
\end{equation*}
$$

Note that $\Delta^{+}(x, i)=i$ and

$$
\Delta^{-}(x, i)=-i+a \mathbf{1}\{i=-1\}-a \mathbf{1}\{i=1\}=-i-a i .
$$

Thus from (6.4) we have $\left|Y_{n+1}-Y_{n}\right|=1+a \mathbf{1}\left\{\eta_{n+1} \neq \eta_{n}\right\} \leq 3$, a.s., giving (6.1). For $q_{n}$ the $\mathcal{F}_{n-1}$-measurable random variable defined in (5.1), we have from (6.4) that

$$
\mathbb{E}\left(Y_{n+1}-Y_{n} \mid \mathcal{F}_{n-1}\right)=\left(1-q_{n}\right) \Delta^{+}\left(X_{n}, \eta_{n}\right)+q_{n} \Delta^{-}\left(X_{n}, \eta_{n}\right)
$$

Since $\Delta^{ \pm}(x, i)$ are uniformly bounded, we have from Proposition 5.1 that there is an $\mathcal{F}_{n-1}$-adapted sequence $\varepsilon_{n}$ with $\delta_{n}:=\left|\varepsilon_{n}\right| \leq \mathrm{e}^{-n^{\varepsilon}}$ for all but finitely many $n$, such that

$$
\left(1-q_{n}\right) \Delta^{+}(x, i)+q_{n} \Delta^{-}(x, i)=(1-q) \Delta^{+}(x, i)+q \Delta^{-}(x, i)+\varepsilon_{n} .
$$

Here we have that

$$
\begin{aligned}
(1-q) \Delta^{+}(x, i)+q \Delta^{-}(x, i) & =(1-q) i+q(-i-a i) \\
& =(1-2 q) i-a q i=0
\end{aligned}
$$

for all $x$ and all $i$, by choice of $a$. This gives (6.2).
For the second moment, note that, by (6.4),

$$
\mathbb{E}\left(\left(Y_{n+1}-Y_{n}\right)^{2} \mid \mathcal{F}_{n-1}\right)=\left(1-q_{n}\right)\left(\Delta^{+}\left(X_{n}, \eta_{n}\right)\right)^{2}+q_{n}\left(\Delta^{-}\left(X_{n}, \eta_{n}\right)\right)^{2}
$$

Here $\left(\Delta^{+}(x, i)\right)^{2}=1$ and $\left(\Delta^{-}(x, i)\right)^{2}=(1+a)^{2}=9$, and (6.3) follows.

The proofs of our two main theorems will use the following martingale decomposition. Set $\theta_{n}:=\mathbb{E}\left(Y_{n+1}-Y_{n} \mid \mathcal{F}_{n-1}\right)$ for $n \in \mathbb{N}$. Note that, by (6.1), $\left|\theta_{n}\right| \leq 3$, a.s. As in Doob's decomposition, for $n \geq 1$ let $A_{n}:=\sum_{i=1}^{n-1} \theta_{i}$, and set $M_{n}:=Y_{n}-A_{n}$, so that

$$
\mathbb{E}\left(M_{n+1}-M_{n} \mid \mathcal{F}_{n-1}\right)=\mathbb{E}\left(Y_{n+1}-Y_{n} \mid \mathcal{F}_{n-1}\right)-\left(A_{n+1}-A_{n}\right)=\theta_{n}-\theta_{n}=0
$$

Thus $M_{n}$ is an $\mathcal{F}_{n-1}$-adapted martingale ( $n \geq 1$ ), and

$$
\begin{equation*}
\left|M_{n+1}-M_{n}\right| \leq\left|Y_{n+1}-Y_{n}\right|+\left|\theta_{n}\right| \leq 6 \quad \text { a.s. } \tag{6.5}
\end{equation*}
$$

Note that $\left|\theta_{n}\right| \leq \delta_{n}$, a.s., where $\sum_{n \geq 1} \delta_{n}<\infty$, a.s., by Lemma 6.1(b).
Proof of Theorem 1.1. We have that $M_{n}$ is a martingale with uniformly bounded increments, by (6.5). Theorem 5.3.1 of [6] says that $M_{n}$ either oscillates $\left(\liminf _{n \rightarrow \infty} M_{n}=-\infty, \limsup \sup _{n \rightarrow \infty} M_{n}=+\infty\right)$, or converges $\left(\lim _{n \rightarrow \infty} M_{n} \rightarrow\right.$ $\left.M_{\infty} \in \mathbb{R}\right)$. Suppose that $M_{n} \rightarrow M_{\infty}$. Then

$$
\limsup _{n \rightarrow \infty}\left|Y_{n}\right| \leq\left|M_{\infty}\right|+\limsup _{n \rightarrow \infty} \sum_{i=1}^{n-1}\left|\theta_{i}\right| \leq\left|M_{\infty}\right|+\sum_{i=1}^{\infty} \delta_{i}<\infty \quad \text { a.s. }
$$

But since $\left|Y_{n}\right| \geq\left|X_{n}\right|-a$, this contradicts Kurkova and Menshikov's result (1.1), which says that $\lim \sup _{n \rightarrow \infty}\left|X_{n}\right|=\infty$, a.s. Thus we must have that $M_{n}$ oscillates, a.s. Then since $\sup _{n \geq 1}\left|A_{n}\right|<\infty$, it follows that $Y_{n}$ oscillates, and hence $X_{n}$ oscillates. Since $X_{n} \in \mathbb{Z}$ satisfies $\left|X_{n+1}-X_{n}\right|=1$, and it oscillates between $-\infty$ and $+\infty$, we must have $X_{n}=x$ i.o. for every $x \in \mathbb{Z}$. Hence, a.s., for every $x \in \mathbb{Z}$, the set $\{t \geq 0: S(t)=x\}$ is unbounded. The result extends to all $x \in \mathbb{R}$ by continuity of the server's trajectory.

Now we turn to the proof of Theorem 1.2. The next result is essentially an inversion of Propositions 4.1 and 4.2.

Lemma 6.2. We have that

$$
\lim _{t \rightarrow \infty} \frac{N_{t}}{\log \log t}=\frac{1}{\log 2} \quad \text { a.s. }
$$

Proof. Let $\alpha \in(1,2)$. Since $N_{t} \rightarrow \infty$ a.s., we have from Proposition 4.1 that a.s., for all $t$ sufficiently large,

$$
t \geq T_{N_{t}} \geq \mathrm{e}^{\alpha^{N_{t}}}
$$

It follows that $\log \log t \geq N_{t} \log \alpha$ for all $t$ sufficiently large. Hence

$$
\limsup _{t \rightarrow \infty} \frac{N_{t}}{\log \log t} \leq \frac{1}{\log \alpha} \quad \text { a.s. }
$$

Since $\alpha \in(1,2)$ was arbitrary, we get

$$
\limsup _{t \rightarrow \infty} \frac{N_{t}}{\log \log t} \leq \frac{1}{\log 2} \quad \text { a.s. }
$$

On the other hand, for $\beta>2$ we have from Proposition 4.2 that a.s., for all $t$ sufficiently large,

$$
t \leq T_{N_{t}+1} \leq \mathrm{e}^{\beta^{N_{t}+1}}
$$

It follows that $\log \log t \leq\left(N_{t}+1\right) \log \beta$ for all $t$ sufficiently large. Hence

$$
\liminf _{t \rightarrow \infty} \frac{N_{t}}{\log \log t} \geq \frac{1}{\log \beta} \quad \text { a.s. }
$$

Since $\beta>2$ was arbitrary, we get

$$
\liminf _{t \rightarrow \infty} \frac{N_{t}}{\log \log t} \geq \frac{1}{\log 2} \quad \text { a.s. }
$$

Combined with the lim sup result, this gives the statement in the lemma.
Next, we have an iterated logarithm law for $X_{n}$.
Lemma 6.3. We have that

$$
\limsup _{n \rightarrow \infty} \frac{ \pm X_{n}}{\sqrt{6 n \log \log n}}=1 \quad \text { a.s. }
$$

Proof. First note that

$$
\begin{aligned}
\mathbb{E}\left(\left(M_{n+1}-M_{n}\right)^{2} \mid \mathcal{F}_{n-1}\right) & =\mathbb{E}\left(\left(Y_{n+1}-Y_{n}-\theta_{n}\right)^{2} \mid \mathcal{F}_{n-1}\right) \\
& =\mathbb{E}\left(\left(Y_{n+1}-Y_{n}\right)^{2} \mid \mathcal{F}_{n-1}\right)-\theta_{n}^{2}
\end{aligned}
$$

where, by Lemma 6.1, $\left|\theta_{n}\right| \leq \delta_{n}$ a.s., and both $\delta_{n}$ and $\delta_{n}^{2}$ are a.s. summable. Thus from (6.3) and Proposition 5.1, we have that

$$
\mathbb{E}\left(\left(M_{n+1}-M_{n}\right)^{2} \mid \mathcal{F}_{n-1}\right)=1+8 q+\varepsilon_{n} \quad \text { a.s. }
$$

where $\varepsilon:=\sum_{n \geq 1} \varepsilon_{n}$ has $|\varepsilon|<\infty$, a.s. Since $q=1 / 4$, it follows that

$$
\begin{equation*}
s_{n}^{2}:=\sum_{i=1}^{n} \mathbb{E}\left(\left(M_{i+1}-M_{i}\right)^{2} \mid \mathcal{F}_{i-1}\right)=3 n+\varepsilon+o(1) \quad \text { a.s. } \tag{6.6}
\end{equation*}
$$

The conditions (6.5) and (6.6) show that $M_{n}$ and $-M_{n}$ each satisfy the martingale law of the iterated logarithm [19], yielding

$$
\limsup _{n \rightarrow \infty} \frac{ \pm M_{n}}{\sqrt{6 n \log \log n}}=1 \quad \text { a.s. }
$$

Since $\left|X_{n}-Y_{n}\right| \leq a$ and $\left|\theta_{n}\right| \leq \delta_{n}$, we have that

$$
\sup _{n}\left|M_{n}-X_{n}\right| \leq a+\sup _{n}\left|M_{n}-Y_{n}\right| \leq a+\sum_{n=1}^{\infty} \delta_{n}<\infty \quad \text { a.s. }
$$

Thus the iterated logarithm law for $M_{n}$ transfers to $X_{n}$.
Proof of Theorem 1.2. Since $N_{t} \rightarrow \infty$ as $t \rightarrow \infty$, Lemma 6.3 shows that

$$
\limsup _{t \rightarrow \infty} \frac{ \pm X_{N_{t}}}{\sqrt{N_{t} \log \log N_{t}}}=\sqrt{6} \quad \text { a.s. }
$$

Combining this with Lemma 6.2 gives

$$
\limsup _{t \rightarrow \infty} \frac{ \pm X_{N_{t}}}{\sqrt{\log \log t \log \log \log \log t}}=\sqrt{\frac{6}{\log 2}} \quad \text { a.s. }
$$

We have from (2.1) and the fact that $\left|X_{n+1}-X_{n}\right|=1$ that

$$
S(t) \geq \min \left\{X_{N_{t}}, X_{N_{t}+1}\right\} \geq X_{N_{t}}-1
$$

and

$$
S(t) \leq \max \left\{X_{N_{t}}, X_{N_{t}+1}\right\} \leq X_{N_{t}}+1 .
$$

The result follows.

## APPENDIX: AUXILIARY LEMMAS

Recall that $\Phi$ denotes the distribution function of the standard normal distribution.

Lemma A.1. Let $\kappa \geq 0$ and let $v \sim P(\kappa)$ and $v^{\prime} \sim P(\kappa)$ be independent. Then there exists $C \in \mathbb{R}_{+}$such that, for all $\kappa>0$,

$$
\sup _{u \in \mathbb{R}}\left|\mathbb{P}\left(\kappa^{-1 / 2}\left(v-v^{\prime}\right) \leq u\right)-\Phi(u / \sqrt{2})\right| \leq C(1+\kappa)^{-1 / 2} \log (2+\kappa) .
$$

Proof. Let $u_{\kappa}:=\kappa^{1 / 2} \log \kappa$. Then, by symmetry,

$$
\begin{aligned}
& \sup _{u:|u|>u_{\kappa}}\left|\mathbb{P}\left(\kappa^{-1 / 2}\left(v-v^{\prime}\right) \leq u\right)-\Phi(u / \sqrt{2})\right| \\
& \quad=\sup _{u: u>u_{\kappa}}\left|\mathbb{P}\left(\kappa^{-1 / 2}\left(v-v^{\prime}\right)>u\right)-\bar{\Phi}(u / \sqrt{2})\right| \\
& \quad \leq \mathbb{P}\left(\kappa^{-1 / 2}\left(v-v^{\prime}\right)>u_{\kappa}\right)+\bar{\Phi}\left(u_{\kappa} / \sqrt{2}\right) .
\end{aligned}
$$

Here we have from standard Gaussian tail bounds (see, e.g., Theorem 1.2.3 of [6]) that $\bar{\Phi}\left(u_{\kappa} / \sqrt{2}\right)=O\left(\mathrm{e}^{-\kappa}\right)$, say, while, since $\nu^{\prime} \geq 0$,

$$
\mathbb{P}\left(\kappa^{-1 / 2}\left(\nu-v^{\prime}\right)>u_{\kappa}\right) \leq \mathbb{P}\left(v>\kappa^{1 / 2} u_{\kappa}\right)=O\left(\mathrm{e}^{-\kappa}\right),
$$

by Poisson large deviations bounds (see, e.g., [16], page 17). The result in the lemma will thus follow from the claim that there exists $C \in \mathbb{R}_{+}$for which

$$
\begin{equation*}
\sup _{u:|u| \leq u_{\kappa}}\left|\mathbb{P}\left(\kappa^{-1 / 2}\left(v-v^{\prime}\right) \leq u\right)-\Phi(u / \sqrt{2})\right| \leq C \kappa^{-1 / 2} \log \kappa, \tag{A.1}
\end{equation*}
$$

for all $\kappa \geq 2$. It remains to prove (A.1).
By Poisson additivity, we can write

$$
v-v^{\prime}=\sum_{j=1}^{\lfloor\kappa\rfloor} \xi_{j}+\gamma-\gamma^{\prime},
$$

where $\gamma, \gamma^{\prime}, \xi_{1}, \xi_{2}, \ldots$ are independent random variables, each $\xi_{j}$ being the difference of two independent $P(1)$ random variables, and $\gamma, \gamma^{\prime}$ being Poisson with mean $\kappa-\lfloor\kappa\rfloor<1$. Let $S_{\kappa}:=\sum_{j=1}^{\lfloor\kappa\rfloor} \xi_{j}$. Then $\mathbb{E} \xi_{j}=0, \mathbb{E}\left(\xi_{j}^{2}\right)=2$, and $\mathbb{E}\left(\left|\xi_{j}\right|^{3}\right)<\infty$, so the Berry-Esseen theorem (see, e.g., Theorem 3.4.9 of [6], page 137) implies that

$$
\begin{equation*}
\sup _{u \in \mathbb{R}}\left|\mathbb{P}\left(\lfloor\kappa\rfloor^{-1 / 2} S_{\kappa} \leq u\right)-\Phi(u / \sqrt{2})\right| \leq C \kappa^{-1 / 2} \tag{A.2}
\end{equation*}
$$

for all $\kappa \geq 1$.
First we prove one half of (A.1). Since $\gamma \geq 0$,

$$
\begin{aligned}
\mathbb{P}\left(v-v^{\prime} \leq u \kappa^{1 / 2}\right) & \leq \mathbb{P}\left(S_{\kappa}-\gamma^{\prime} \leq u \kappa^{1 / 2}\right) \\
& \leq \mathbb{P}\left(S_{\kappa} \leq u \kappa^{1 / 2}+r\right)+\mathbb{P}\left(\gamma^{\prime} \geq r\right)
\end{aligned}
$$

for any $r>0$. Here we have that

$$
\mathbb{P}\left(S_{\kappa} \leq u \kappa^{1 / 2}+r\right)=\mathbb{P}\left(\lfloor\kappa\rfloor^{-1 / 2} S_{\kappa} \leq\left(\frac{\kappa}{\lfloor\kappa\rfloor}\right)^{1 / 2} u+\lfloor\kappa\rfloor^{-1 / 2} r\right)
$$

Note that, by Taylor's theorem,

$$
\left(\frac{\kappa}{\lfloor\kappa\rfloor}\right)^{1 / 2} \leq\left(\frac{\lfloor\kappa\rfloor+1}{\lfloor\kappa\rfloor}\right)^{1 / 2} \leq 1+C \kappa^{-1}
$$

for some $C \in \mathbb{R}_{+}$and all $\kappa \geq 1$. Thus, by (A.2) and the fact that the standard normal density is uniformly bounded,

$$
\mathbb{P}\left(S_{\kappa} \leq u \kappa^{1 / 2}+r\right) \leq \Phi(u / \sqrt{2})+C \kappa^{-1}|u|+C \kappa^{-1 / 2} r+C \kappa^{-1 / 2}
$$

for all $u$ and all $\kappa \geq 1$. In particular, taking $r=\log \kappa$ we have

$$
\mathbb{P}\left(S_{\kappa} \leq u \kappa^{1 / 2}+\log \kappa\right) \leq \Phi(u / \sqrt{2})+C \kappa^{-1 / 2} \log \kappa \quad \text { for all } u \in\left[-u_{\kappa}, u_{\kappa}\right],
$$

where $C<\infty$ does not depend on $u$ or $\kappa$. On the other hand, $\mathbb{P}\left(\gamma^{\prime} \geq \log \kappa\right) \leq$ $\mathbb{P}(P(1) \geq \log \kappa)=O\left(\kappa^{-1}\right)$ by Poisson large deviations bounds (see, e.g., [16], page 17). This establishes one half of (A.1).

For the other direction, we have that

$$
\begin{aligned}
\mathbb{P}\left(v-v^{\prime} \leq u \kappa^{1 / 2}\right) & \geq \mathbb{P}\left(S_{\kappa}+\gamma \leq u \kappa^{1 / 2}\right) \\
& \geq \mathbb{P}\left(S_{\kappa} \leq u \kappa^{1 / 2}-r\right)-\mathbb{P}(\gamma \geq r) .
\end{aligned}
$$

Taking $r=\log \kappa$, we get $\mathbb{P}(\gamma \geq \log \kappa)=O\left(\kappa^{-1}\right)$ and, similar to above, we get

$$
\mathbb{P}\left(S_{\kappa} \leq u \kappa^{1 / 2}-\log \kappa\right) \geq \Phi(u / \sqrt{2})-C \kappa^{-1 / 2} \log \kappa \quad \text { for all } u \in\left[-u_{\kappa}, u_{\kappa}\right]
$$

completing the proof of (A.1).

Finally, we record the following elementary result.
Lemma A.2. Let $X, Y$ be random variables. Then for any $x \in \mathbb{R}$,

$$
\mathbb{P}(X>x \mid X \leq Y) \leq \mathbb{P}(X>x)
$$

Proof. For $x, y \in \mathbb{R}$, we have

$$
\mathbb{P}(X \leq x \mid X \leq y)=\frac{\mathbb{P}(X \leq \min \{x, y\})}{\mathbb{P}(X \leq y)}= \begin{cases}1 & \text { if } x \geq y \\ \mathbb{P}(X \leq x) \\ \mathbb{P}(X \leq y) & \text { if } x \leq y\end{cases}
$$

In any case, we have $\mathbb{P}(X \leq x \mid X \leq y) \geq \mathbb{P}(X \leq x)$, and the result follows.
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Department of Actuarial Mathematics
and Statistics
Heriot-Watt University
Riccarton
Edinburgh EH 14 4AS
United Kingdom
E-MAIL: r.cruise@hw.ac.uk

Department of Mathematical Sciences
DURHAM UNIVERSITY
South Road
Durham DH1 3LE
United Kingdom
E-MAIL: andrew.wade@durham.ac.uk


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