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## A STRONG SIMILARITY PROPERTY OF NUCLEAR C\*-ALGEBRAS

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1. Introduction and main result. The aim of this note is to establish a new lifting property of the multiplication map on nuclear  $C^*$ -algebras, Theorem 1.2 below, and to apply it to two natural questions arising from Pisier's recent work on the similarity problem for operator algebras [19]. Let A be a  $C^*$ -algebra, H a Hilbert space, and let  $u : A \to B(H)$  be a bounded homomorphism. An outstanding open problem going back to Kadison asks whether u is necessarily similar to a \*-representation. By a result due to Paulsen [14], this is equivalent to the question: Is u automatically completely bounded? We refer to [15, 17] for wide information on completely bounded maps and Kadison's similarity problem.

When A is a nuclear  $C^*$ -algebra, Kadison's problem was solved positively by Bunce [3] and Christensen [6]. Moreover, in this situation we have the estimate  $||u||_{cb} \leq ||u||^2$  for any bounded homomorphism ufrom A into B(H) where  $\|\cdot\|_{cb}$  denotes the completely bounded norm. In [19], Pisier showed that this estimate is not far from characterizing nuclear  $C^*$ -algebras. Firstly he proved that if A is a  $C^*$ -algebra for which any bounded homomorphism  $u : A \to B(H)$  is completely bounded, there exists a number  $\alpha \geq 0$  and a constant K > 0 such that, for all u as above,  $||u||_{cb} \leq K ||u||^{\alpha}$ . Moreover, he showed that the infimum of the numbers  $\alpha \geq 0$  for which this holds is attained and is an integer. This integer is denoted by d(A) and called the similarity degree of A. With this terminology, we thus have  $d(A) \leq 2$ when A is a nuclear  $C^*$ -algebra. Secondly it is shown in [19] that if A is a  $C^*$  algebra with  $d(A) \leq 2$ , then whenever a \*-representation  $\pi : A \to B(H)$  generates a semi-finite von Neumann algebra, that von Neumann algebra is injective.

Our first purpose is to show that the degree 2 property of nuclear  $C^*$ -algebras actually holds in a strong sense, as follows. Let A be a

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