# A STRONG SIMILARITY PROPERTY OF NUCLEAR $C^{*}$-ALGEBRAS 

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1. Introduction and main result. The aim of this note is to establish a new lifting property of the multiplication map on nuclear $C^{*}$-algebras, Theorem 1.2 below, and to apply it to two natural questions arising from Pisier's recent work on the similarity problem for operator algebras [19]. Let $A$ be a $C^{*}$-algebra, $H$ a Hilbert space, and let $u: A \rightarrow B(H)$ be a bounded homomorphism. An outstanding open problem going back to Kadison asks whether $u$ is necessarily similar to a $*$-representation. By a result due to Paulsen $[\mathbf{1 4}]$, this is equivalent to the question: Is $u$ automatically completely bounded? We refer to [15, 17] for wide information on completely bounded maps and Kadison's similarity problem.

When $A$ is a nuclear $C^{*}$-algebra, Kadison's problem was solved positively by Bunce [3] and Christensen [6]. Moreover, in this situation we have the estimate $\|u\|_{\mathrm{cb}} \leq\|u\|^{2}$ for any bounded homomorphism $u$ from $A$ into $B(H)$ where $\|\cdot\|_{\mathrm{cb}}$ denotes the completely bounded norm. In [19], Pisier showed that this estimate is not far from characterizing nuclear $C^{*}$-algebras. Firstly he proved that if $A$ is a $C^{*}$-algebra for which any bounded homomorphism $u: A \rightarrow B(H)$ is completely bounded, there exists a number $\alpha \geq 0$ and a constant $K>0$ such that, for all $u$ as above, $\|u\|_{\mathrm{cb}} \leq K\|u\|^{\alpha}$. Moreover, he showed that the infimum of the numbers $\alpha \geq 0$ for which this holds is attained and is an integer. This integer is denoted by $d(A)$ and called the similarity degree of $A$. With this terminology, we thus have $d(A) \leq 2$ when $A$ is a nuclear $C^{*}$-algebra. Secondly it is shown in $[\mathbf{1 9}]$ that if $A$ is a $C^{*}$ algebra with $d(A) \leq 2$, then whenever a $*$-representation $\pi: A \rightarrow B(H)$ generates a semi-finite von Neumann algebra, that von Neumann algebra is injective.

Our first purpose is to show that the degree 2 property of nuclear $C^{*}$-algebras actually holds in a strong sense, as follows. Let $A$ be a

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