## THE SERIAL CORRELATION COEFFICIENTS OF WAITING TIMES IN THE STATIONARY GI/M/1 QUEUE<sup>1</sup>

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1. Introduction. The serial correlation coefficients  $\{r_n\}$  of a stationary sequence of waiting times in the GI/G/1 queueing system have recently been studied by Daley (1968a) and Blomqvist (1968, 1969). From a practical point of view, knowledge of the properties of  $\{r_n\}$  is useful for obtaining the variance of the mean of a sample of waiting times, and thus for obtaining some idea of required sample sizes for estimation and simulation. For example, Blomqvist (1968) has defined, for a stable GI/G/1 system with zero initial waiting time, an estimator for the expected stationary waiting time which is based on a sample of successive waiting times. He shows that the mean square error of this estimator can be expressed in terms of  $\Sigma r_n$ . Blomqvist (1969) has given heavy traffic approximations for  $\Sigma r_n$  and  $r_n$ . The special case of the stationary M/G/1 queue has been treated in some detail by Daley (1968a) and Blomqvist (1967).

In this paper we consider the stationary GI/M/1 queue, thus complementing the work of Daley and Blomqvist, and also of Daley (1968b) and Pakes (1971) where a discussion is given of the serial correlation coefficients of a stationary sequence of queue lengths embedded at the epochs of arrival of successive customers. In Section 3 we evaluate  $\{r_n\}$  for the stationary GI/M/1 queue and in Section 4 we discuss heavy traffic approximations.

A quantity related to waiting time is the sojourn, or waiting plus service, time of a customer. In Section 5 we consider  $\{\tau_n\}$ , the serial correlation coefficients of a stationary sequence of sojourn times in the GI/G/1 queue. Using the results and methods of Section 3, we evaluate  $\{\tau_n\}$  for the stationary GI/M/1 queue and thus show the equality of this sequence and the sequence of correlation coefficients of a stationary sequence of queue lengths embedded at arrival epochs.

**2. Notation.** We consider a GI/G/1 queue where the *n*th arriving customer is denoted by  $C_n(n=0,1,\cdots)$ ,  $T_n$  is the interarrival time of  $C_n$  and  $C_{n+1}$ , and  $S_n$ ,  $W_n$  and  $V_n=W_n+S_n$  are the service, waiting and sojourn times of  $C_n$ , respectively. For  $n=0,1,\cdots$ , we let  $A(x)=\Pr\{T_n\leq x\}$  and  $B(x)=\Pr\{S_n\leq x\}$   $\{x\geq 0\}$  with A(0+)=B(0+)=0. We assume that  $\{S_n\}$  and  $\{T_n\}$  are independent sequences of mutually independent random variables and we put  $U_n=S_n-T_n$  with  $U(x)=\Pr\{U_n\leq x\}$   $(-\infty < x < \infty)$ . We denote the moments of the interarrival times by  $\lambda_r=E(T_n^r)$  and of the service times by  $\mu_r=E(S_n^r)$   $(r=1,2,\cdots)$ , when they exist. We always assume  $\lambda_1, \mu_1 < \infty$ .

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